



QUICK REFERENCE GUIDE

ELIGIBILITY & BENEFITS

ELIGIBILITY	
Alliant Customer Service	(800) 811-4793 Hours of Operation: M-F, 9am – 5pm Automated features are available 24 hours a day, 7 days a week.
Alliant Provider Portal	AlliantPlans.com Contact your practice administrator or Provider Relations Representative for access.
Electronic Data Interchange (270/271)	Alliant currently utilizes the clearinghouse Change Healthcare. Change Healthcare offers a gateway solution which allows for an easy flow of claims from various clearinghouses directly to Change Healthcare.
BENEFITS	
Alliant Customer Service	(800) 811-4793 Hours of Operation: M-F, 9am – 5pm
Alliant Provider Portal	AlliantPlans.com Contact your practice administrator or Provider Relations Representative for access.

CLAIMS SUBMISSION & STATUS

SUBMISSION	
Mail Paper Claims	Alliant Health Plans, Inc. PO Box 2667 Dalton, GA 30722
Electronic Payor ID	58234 Alliant currently utilizes the clearinghouse Change Healthcare. Change Healthcare offers a gateway solution which allows for an easy flow of claims from various clearinghouses directly to Change Healthcare.
STATUS	
Alliant Customer Service	(800) 811-4793 Hours of Operation: M-F, 9am – 5pm
Alliant Provider Portal	AlliantPlans.com Contact your practice administrator or Provider Relations Representative for access.

PRIOR AUTHORIZATION

Alliant Medical Management	(800) 865-5922 Hours of Operation: M-F, 9am – 5pm
Alliant Medical Management Fax	(866)370-5667
Prior Authorization Verification Tool	Verify which services require Prior Authorization. Visit AlliantPlans.com/providers/ and select the Prior Authorization Verification Tool from the left-hand menu.



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ADDITIONAL INFORMATION	
Preferred Clinical Reference Laboratory	Quest Diagnostics
Website	AlliantPlans.com
Provider Directory	https://idirectory.alliantplans.com/ProviderSearch
Additional Web Resources (available at AlliantPlans.com)	Provider Portal Provider Manual HEDIS Manual Preventive Guidelines Prior Authorization Verification Tool Provider Update Form Auto Pay Agreement Provider Appeal Form Tutorials & More!
Provider Insider Newsletter	Request to begin receiving our Provider Insider Newsletter – please email ProviderRelations@AlliantPlans.com .

PHARMACY	
Magellan Rx Customer Service	(800) 424-1799
Magellan Rx Formulary Information	Visit AlliantPlans.com, select Rx Formulary Lists from the right-hand menu.
Magellan Rx Medical Pharmacy	Customer Service: (800) 865-5922, option 2 Fax: (888) 656-6671 Web: ih.magellanrx.com

APPEAL SUBMISSION		
APPEAL TYPE	ADDRESS	FAX
Claim Processing or Pricing Policy/Procedural	Alliant Health Plans, Inc. PO Box 1247 Dalton, GA 30722	(866) 634-8917