



Prior Authorization

COVID-19 Update

COVID-19 UPDATE SPECIFICATIONS

In order to ease the burden presented by factors surrounding the public health emergency related to COVID-19, Alliant Health Plans continues to modify processes. Please note the following details of modified processes that follow. All changes are currently in effect and will remain in effect until the end of the CMS state of emergency. All members and providers will be given a 60 day notice of any changes in benefits related to COVID-19.

Prior Authorization Considerations

Prior Authorization (PA) timeframes have been modified as noted below. *Current as of 6/24/2021.*

Service	Standard Process	Modified Process
Inpatient Admission PA Timeframe	For all urgent or emergent inpatient admissions, notification of admission must be provided to Alliant Health Plans Utilization Department within 24 hours of admission or next business day.	For all urgent or emergent inpatient admissions, notification of admission must be provided to Alliant Health Plans Utilization Department within 72 hours of admission or within 72 hours of the next business day.
Outpatient Service PA date of service window	Most services are approved with a one to three month window.	Approved services may be extended to allow a 6 month window.
DME PA date of service window	Most services are approved with a one to three month window.	Approved services may be extended to allow a 6 month window.

Prior Authorization (PA) requirements have been modified as noted below.

Service	Standard Requirement	Modified Requirement
Acute Rehabilitation	Requires PA	Does NOT require PA for initial admission; stays longer than 7 days require PA for continued stays.
Non-emergent ground ambulance transport	Requires PA	Does NOT require PA
Hospice Care	Requires PA	Does NOT require PA
Home Health	Requires PA	Does NOT require PA
Home Infusion Therapy (HIT) Administration**	Requires PA	Does NOT require PA
Skilled Nursing Facilities	Requires PA	Does NOT require PA for initial admission; stays longer than 7 days require PA for continued stays.
Long Term Acute Care	Requires PA	Does NOT require PA for initial admission; stays longer than 7 days require PA for continued stays.

**Please note that medications administered through HIT may require PA, although the administration does not. Please refer to the Prior Authorization Verification Look Up Tool to verify medication PA requirements.

Please be reminded that the above noted guidelines are temporary and will be monitored closely during these challenging times. Providers will be notified as additional information is available and modifications become necessary.