



IMPORTANT REMINDERS

- Visit the [Quick Connect Library](#) to view past informational flyers.
- When updating a member's address in the Broker Portal, please note this may change an IFP member's rate. Address changes do not affect rates for group members.
- 2018 rates will become available at AlliantPlans.com and in the Broker Portal as soon as possible prior to Open Enrollment. An announcement will be posted in the Broker Section of AlliantPlans.com when the 2018 rates are available online.

EVENTS

- **Fannin Chamber Golf Tournament**
Oct 2 | 10 am
Butternut Creek Golf Course
- **Geocaching Mega-Event**
Oct 7 | 9am - 5 pm
Rome, GA
- **Health Smart Interactive Health & Wellness EXPO**
October 11 | 7:30 am - 1:30 pm
Gainesville Civic Center
- **Hamilton "Pink Day" Breast Cancer Awareness Event**
October 13 | 10:30 am - 12:30 pm
Downtown Dalton
- **NGHP Erwin Mitchell Community Health Fair**
October 14 | 10 am - 2 pm
Mack Gaston Community Center
- **Dalton Red Carpet Half Marathon**
October 21 | 8 - 11 am
Downtown Dalton
- **Open Enrollment Begins**
November 1
- **Rome Business Expo**
November 3 | 10 am - 3 pm
The Forum

CUSTOMER SERVICE

Hours of Operation
Monday-Friday, 9 am - 5 pm
Phone Number
(800) 811-4793
TTY/TDD / Language Assistance
(800) 811-4793
Email
CustomerService@AlliantPlans.com
Fax
(866) 634-8917

ON THE Move

OCTOBER 2017



2018 OPEN ENROLLMENT

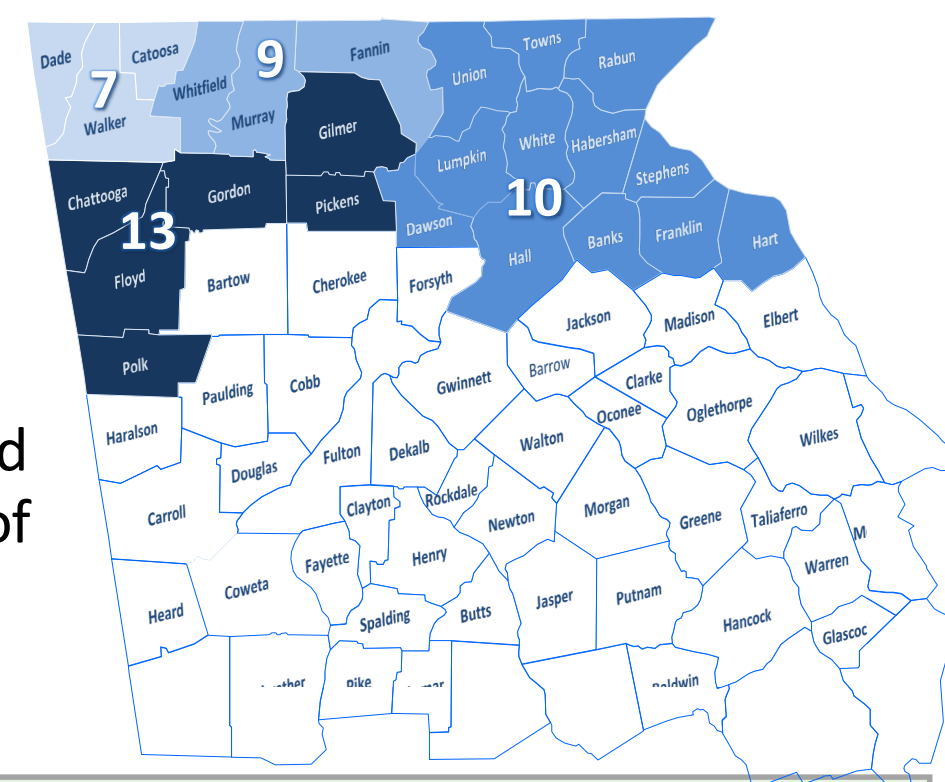
Open enrollment for the 2018 IFP plan year begins November 1, 2017 and ends December 15, 2017. Initial premium payments are due no later than **December 31, 2017**. Please note that ID cards will be generated upon receipt of initial premium payment, **NOT** upon enrollment. ID cards require approximately 12-14 business days for delivery by mail. Please check the broker section of the Alliant website for the most current information related to Open Enrollment. The website is the best place to find the information you need for the 2018 plan year.

NEW AUTO PAY FORMS

For members who submitted their Auto Pay (EFT) forms prior to December 2015, please complete and submit a new form in order to comply with banking regulations. The [Auto Pay Form](#) may be found at AlliantPlans.com. Members who require a new Auto Pay Form have been sent direct notification. If the new form is not returned by December 15, 2017, Auto Pay participation will end and premium payments will require member action. Please contact your Broker/Client Relations Representative with questions regarding Auto Pay. Email your completed Auto Pay form to AutoPay@AlliantPlans.com.

2018 MARKET AREA

For the 2018 plan year, we will actively market in Rating Areas 7, 9, 10 and 13. IFP members who currently reside outside of these areas will no longer have Alliant coverage as of December 31, 2017 and have received notification via mail. A list of affected members has been distributed to the Brokers of Record. If you have questions, please contact your Broker/Client Relations Representative.



HealthOne Alliance maintains an effective compliance program that is designed to detect and prevent improper and illegal activities and that supports efficient and proper operations. Should you have concerns, questions or simply wish to report an incident, please contact our Compliance Officer, Sabrina LeBeau:
Toll Free: (888) 533-6507 ext 125 || Direct: (706) 237-8802 || Email: Compliance@AlliantPlans.com

COMPLIANCE HOTLINE



AlliantPlans.com || [HIPAA & PHI](#) || [Language Assistance](#) || [Non-Discrimination](#) || [TTY/TDD](#)