

#### N E W S

#### 2016 SIMPLECARE PLANS

We have made corrections to the 2016 SimpleCare benefit grid. <u>Click here</u> to download the most recent version dated 1-5-2016. Please discard of any previous versions and replace with the most updated benefit grid.

To ensure you have the most upto-date tools to assist your clients, refer to the website for the most current documents and forms. We have made it a priority to keep our website up-to-date with forms and documents. Changes and updates may occur at any time.

#### RENEWAL CHANGES/ UPDATES EFFECTIVE JANUARY 2016

We recently notified groups, group subscribers and non-Marketplace subscribers of important changes that will occur upon renewals effective January 2016. <u>Click here</u> to access the letters for your reference.

Contact your Account Executive to find out specific clients who were notified.

# COMPLIANCE HOTLINE ((

HealthOne Alliance maintains an effective compliance program that not only meets legal standards, but also supports its operations. Should you have concerns, questions or simply wish to report an incident; please contact our Compliance Officer, Sabrina LeBeau at 706-624-4129.

# on the Move

JANUARY 2016

### INDIVIDUAL COVERAGE: KEY OPEN ENROLLMENT DATES FOR 2016

- January 15, 2016: Deadline to enroll in coverage effective February 1, 2016.
- January 31, 2016: Deadline to enroll in coverage effective March 1, 2016; end of 2016 Open Enrollment period for Individual coverage.

## **BROKER PORTAL UPDATES**

As we continue to improve the capabilities of the Broker/Admin portal, be on the lookout for new features. <u>In the coming weeks, you</u> will be able to request and print temporary ID cards. Your clients will also have access to this feature through the member portal.

Since it takes 7-10 business days to produce an ID card, this new feature should be very helpful. Keep in mind, if an on-market individual member accesses their HealthCare.gov account to make plan changes during Open Enrollment, the member will receive a new ID card within 7-10 business days reflecting the plan changes.

There's also an app for that! A new and improved version of the '**Alliant ID Card Mobile**' app is available for download on mobile devices. Your clients will always have access onthe-go to their digital insurance card as well as a provider directory. The mobile app is available for Apple and Android operating systems. Stay tuned for an instruction guide for your clients on how to use the mobile app. *Applies to all members*.



#### PREMIUM PAYMENT DUE BEFORE COVERAGE BEGINS

As a reminder, Alliant must receive initial premium payment no later than the day before coverage begins. Plan benefits are not effective until payment is received and processed. New members with a February 1, 2016 effective date must submit payment by January 31, 2016.

Alliant provides easy and convenient ways for your clients to submit premium payments.

- By mailing a check or money order;
- In person using cash, check or money order;
- Electronic Transfer Funds (EFT);
- By phone at (800) 811-4793 (EFT Only); or,
- Online by credit card at AlliantPlans.com (1<sup>st</sup> payment only).

Payments can be mailed or paid in person at Alliant Health Plans headquarters located at 1503 N. Tibbs Rd, Dalton, GA 30720.







- Open Enrollment ends on January 31, 2016
- If a member purchases a plan through HealthCare.gov, it takes 5-7 business days to process enrollments. Healthcare.gov handles all eligibility.
- Deadline for members to submit initial premium payment is the day before coverage is set to begin.
- October 2016 will be the last month that groups with a legacy or grandmothered plan will be allowed to renew.
- Updated 2016 SimpleCare Plans **Benefit Grid**
- 2016 SoloCare Certificate of Coverage
- 2016 SimpleCare Certificate of Coverage (Large and Small Group)

#### **CUSTOMER SERVICE**

Hours of Operation Monday-Friday, 8am-5pm

> **Phone Number** (800) 811-4793

Email CustomerService@AlliantPlans.com

> Fax (866) 634-8917



JANUARY 2016

# CHANGES TO MEMBER FORMULARIES

Note: Members taking any of the drugs listed on the following chart have been notified of the following formulary changes.

Beginning 1/1/2016, the drugs listed below will be removed from our formularies. Members currently taking these specific drugs will be able to continue them until 3/31/2016.

Affected members should share this information with his or her prescriber and discuss whether a covered alternative is appropriate.

Please note: It is very important for members to continue taking medication until they speak with their prescriber.

For more information about these formulary changes, members can contact their prescriber or pharmacist. For questions about pharmacy benefits, members can contact Navitus Customer Care at 1-866-333-2757. For a full list of drugs covered on a member's plan, members can log on to PHRanywhere.com. Applies to members on the following formularies: 1) Commercial 2) Exchange

Prescription Affected	Previous Coverage	Effective 1/1/2016 for all members except those currently taking these specific drugs	Covered Alternatives*
chlordiazepoxide/ clidinium cap	Tier 3	Not Covered	Tier 1: dicyclomine (Bentyl equiv), glycopyrrolate tab (ROBINUL equiv), hyoscyamine sulfate (Levsin equiv) Tier 2: PROPANTHELINE TAB
DONNATAL ELIXIR	Tier 3	Not Covered	Tier 1: dicyclomine (Bentyl equiv), glycopyrrolate tab (ROBINUL equiv), hyoscyamine sulfate (Levsin equiv) Tier 2: PROPANTHELINE TAB
hyrdrocortisone supp (ANUSOL HC equiv)	Tier 1	Not Covered	Tier 1: hydrocortisone cream
isometh/caffeine /acetaminophen tab (PRODRIN equiv)	Tier 1	Not Covered	Tier 1: almotriptan(AXERT equiv), naratriptan (AMERGE equiv), rizatriptan (MAXALT equiv), sumatriptan tab (IMITREX equiv) Tier 2: SUMATRIPTAN/ IMITREX NASAL SPRAY
ZYCLARA PUMP	Tier 3	Not Covered	Tier 1: imiquimod cream (ALDARA equiv)

\*Note: All possible covered alternatives may not be listed.

#### WE WANT TO HEAR FROM YOU

Alliant Health Plans wants to ensure the Provider Search feature on our website is useful and understandable to you and our members. We would like you and your clients to participate in a quick review of our website tool. We value and appreciate your input. Click here to take the quick 5-question survey. Thank you for your participation.