



SPECIAL NOTIFICATION UPDATE: Telemedicine

In response to the current public health emergency related to COVID-19 and feedback from our provider community, Alliant Health Plans is temporarily expanding the relaxation of our telemedicine/telehealth criteria. Effective immediately, the following **additional** codes are covered when billed with a Place of Service (POS) 02, with or without modifier GT or 95. These codes do not require Prior Authorization (PA).

Code	Description
99441—99443	Telephone consultation codes
99211—99215	Evaluation & Management codes for established patients
99201—99205	Evaluation & Management codes for new patients
G0406—G0408	Inpatient consultation codes

Please refer to the PA Verification Tool on AlliantPlans.com for coverage and PA requirements for any additional codes that do not fall into the previously released categories and are billed with a POS 02 or modifiers GT or 95.

In-network telemedicine services will be covered with no cost share for members.

Please be reminded that the above noted guidelines are temporary and will be monitored closely during these challenging times. The current coding guidelines will remain active through **April 30, 2020**. Providers will be notified as additional information is available and modifications become necessary.

For additional information on covered telemedicine services, please refer to Volume 11, Issue 4 of the Provider Insider Newsletter. If you have any questions, please contact your Provider Relations Representative or email providerrelations@alliantplans.com.

SPECIAL NOTIFICATION



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HealthOne is an organization owned and governed by local health care providers focused on community health needs of North Georgia. HealthOne was formed to work directly with industry for their health network needs associated with their managed group health benefit plan.

HealthOne's goal is to bring health care decision making back to the community with physicians and patients in control of their medical care .

HealthOne maintains an effective compliance program that not only meets legal standards but also supports its operations. Should you have concerns, questions or simply wish to report an incident, please contact our Compliance Officer at (706) 237-8802 or (888) 533-6507 ext. 125 or Compliance@AlliantPlans.com.