



## MEMBER COMMUNITY RESOURCES

---

**This is a list of resources for members that may have exhausted certain benefits. Please reach out directly to the listed resource to ask for assistance.**

United Way of Northwest Georgia  
PO BOX 566  
Dalton, GA 30722-0566  
Phone: (706) 226-4357  
Fax: (706) 226-1029

United Way of Gordon County  
PO BOX 486  
Calhoun, GA 30703-0486  
Phone: (706) 602-5548  
Fax: (706) 602-5547

United Way of Northeast Georgia  
1 Huntington Road, Suite 805  
Athens, GA 30606  
Phone: (706) 543-5254  
Fax: (706) 369-8852

Habersham County United Way, Inc.  
PO BOX 572  
Cornelia, GA 30531-0572  
Phone: (706) 778-0620  
Fax: (706) 776-1470

United Way of Bartow County, Inc.  
PO BOX 1264  
Cartersville, GA 30120-1264  
Phone: (770) 386-1677  
Fax: (678) 721-5142

United Way of Forsyth County, Inc.  
PO BOX 1350  
Cumming, GA 30028-1350  
Phone: (770) 781-4110  
Fax: (770) 781-4558

United Way of Hall County, Inc.  
PO BOX 2656  
Gainesville, GA 30503-2656  
Phone: (770) 536-1121  
Fax: (770) 287-0262

United Way of Rome & Floyd County, Inc.  
PO BOX 674  
Rome, GA 30162  
Phone: (706) 291-9336  
Fax: (706) 291-8824

United Way of White County  
PO BOX 1288  
Cleveland, GA 30528-0024  
Phone: (706) 348-7067

**Local county Public Health Departments (Not all locations are listed. Contact your local health department for information.)**

Whitfield County Public Health Department  
800 Professional Blvd  
Dalton, GA 30720  
Phone: (706) 279-6900

Gordon County Public Health Department  
310 N River St  
Calhoun, GA 30701  
Phone: (706) 624-1440

Murray County Public Health Department  
709 Old Dalton Ellijay Rd  
Chatsworth, GA 30705  
Phone: (706) 695-4585

Hall County Public Health Department  
1290 Athens Street  
Gainesville, Georgia 30507  
Phone: (706) 770-531-5600

Floyd County Public Health Department  
16 E 12th St SE  
Rome, GA 30161  
Phone: (706) 295-6123

Dade County Public Health Department  
71 Case Ave #H100  
Trenton, GA 30752  
Phone: (706) 657-6181

Walker County Public Health Department  
603 E. Villanow St.  
LaFayette, GA 30728  
Phone: (706) 638-5577

Catoosa County Public Health Department  
145 Catoosa Cir  
Ringgold, GA 30736  
Phone: (706) 406-2000

Bartow County Public Health Department  
100 Zena Dr.  
Cartersville, GA 30121  
Phone: (770) 382-1920

Polk County Public Health Department  
125 E. Ware St.  
Cedartown, GA 30125  
Phone: (770) 749-2270

Haralson County Public Health Department  
133 Buchanan Bypass  
Buchanan, GA 30113  
Phone: (770) 646-5541

Cherokee County Public Health Department  
1219 Univeter Rd.  
Canton, GA 30115  
Phone: (770) 345-7371

7545 Main St. #100  
Woodstock, GA 30118  
Phone: (770) 928-0133

Pickens County Public Health Department  
60 Health Way  
Jasper, GA 30143  
Phone: (706) 253-2821

Gilmer County Public Health Department  
28 Southside Church St.  
Ellijay, GA 30540  
Phone: (706) 635-4363

Fannin County Public Health Department  
95 Ouida St.  
Blue Ridge, GA 30513  
Phone: (866) 942-9675

Union County Public Health Department  
67 Chase Drive  
Blairsville, GA 30512  
Phone: (706) 745-6292

Lumpkin County Public Health Department  
60 Mechanicsville Rd.  
Dahlonega, GA 30533  
Phone: (706) 867-2727

Dawson County Public Health Department  
54 Hwy 53  
Dawsonville, GA 30534  
Phone: (706) 265-2611

Forsyth County Public Health Department  
428 Canton Rd.  
Cumming, GA 30040  
Phone: (770) 781-6900

Barrow County Public Health Department  
15 Porter St.  
Winder, GA 30680  
Phone: (770) 307-3011

Jackson County Public Health Department  
623 S. Elm St.  
Commerce, GA 30529  
Phones: (706) 335-3895

Banks County Public Health Department  
667 Thompson St.  
Homer, GA 30547  
Phone: (706) 677-2296

Towns County Public Health Department  
1104 Jack Dayton Cir  
Young Harris, GA 30582  
Phone: (706) 896-2265

Rabun County Public Health Department  
184 S. Main St.  
Clayton, GA 30525  
Phone: (706) 212-0289

Habersham County Public Health Department  
185 Scoggins Dr.  
Demorest, GA 30535  
Phone: (706) 778-7156

Stephens County Public Health Department  
64 N. Blvd  
Toccoa, GA 30577  
Phone: (706) 282-4507

Franklin County Public Health Department  
6955 GA-145  
Carnesville, GA 30521  
Phone: (706) 384-5575

Hart County Public Health Department  
64 Reynolds St.  
Hartwell, GA 30643  
Phones: (706) 376-5117

White County Public Health Department  
1331 Helen Hwy  
Cleveland, GA 30528  
Phone: (706) 865-2191

LIVESTRONG.org  
Hill-Burton Free and Reduced-Cost Health Care <https://www.hrsa.gov/gethealthcare/affordable/hillburton/>  
Facility or Provider financial assistance programs.  
Religious institutions.

## Notice of Non-Discrimination

Alliant Health Plans complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Alliant Health Plans does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Alliant Health Plans:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
    - Provides free language services to people whose primary language is not English, such as:
      - Qualified interpreters
      - Information written in other languages

If you need these services, contact **Customer Service at (800) 811-4793**.

If you believe that Alliant Health Plans has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Sabrina LeBeau, Compliance Officer, 1503 N. Tibbs Rd. Dalton, GA 30720, Ph: (706) 237-8802 or (888) 533-6507 ext 125, Fax: (706) 229-6289, Email: [Compliance@AlliantPlans.com](mailto:Compliance@AlliantPlans.com). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Sabrina LeBeau is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## Language Assistance

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Alliant Health Plans, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al (800) 811-4793.

Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Alliant Health Plans, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi (800) 811-4793.

만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Alliant Health Plans 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는(800) 811-4793 로 전화하십시오.

如果您，或是您正在協助的對象，有關於[插入SBM項目的名稱Alliant Health Plans]方面的問題，您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員，請撥電話 [在此插入數字 (800) 811-4793]。

જો તમે અથવા તમે કોઇને મદદ કરી રહો છો તેમ જ કોઇને [એસબીએમ કાર્યક્રમનાં નામ મૂકો] વિશે પ્રશ્નો હોય તો તમને મદદ અને મહત્તી મેળવિ નો અવિકાર છે. તે ખર્ચ વિન તમ રી ભષ મ ાં પ્ર મ કરી શક ર છે. દલ વષરો િ ત કરિ મ ટે,આ [અહીં દ ખલ કરો નાંબર ] પર કોલ કરો(800) 811-4793.

Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Alliant Health Plans, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez (800) 811-4793.

እርስዎ፣ወይም እርስዎ የሚያግዙትግለሰብ፣ ስለAlliant Health Plansጥያቄ ካላችሁ፣ ያለ ምንም ክፍያበቋ ጎቋዎ እርዳታና መረጃ የማግኘት መብት አላችሁ። ከአስተርጓሚ ጋር ለመነጋገር፣(800) 811-4793 ይደውሉ።

यदि आपके ,या आप द्वारा सहायता ककए जा रहे ककसी व्यक्तत के Alliant Health Plans के बारे में प्रश्न हैं ,तो आपके पास अपनी भाषा में मुफ्त में सहायता और सूचना प्राप्त करने का अधिकार है। ककसी िुभाषण से बात करने के लिए, (800) 811-4793 पर कॉि करें।

Si oumenm oswa yon moun w ap ede gen kesyon konsènan Alliant Health Plans, se dwa w pou resevwa asistans ak enfòmasyon nan lang ou pale a, san ou pa gen pou peye pou sa. Pou pale avèk yon entèprèt, rele nan (800) 811-4793.

Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Alliant Health Plans, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону (800) 811-4793.

فلديك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من ، Alliant Health Plans إن كان لديك أو لدى شخص تساعد أسئلة بخصوص  
دون اية تكلفة. للتحدث مع مترجم اتصل ب (800) 811-4793.

Se você, ou alguém a quem você está ajudando, tem perguntas sobre o Alliant Health Plans, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para (800) 811-4793.

داشته باشید حق این را دارید که کمک و اطلاعات به زبان خود را ، Alliant Health Plans اگر شما، یا کسی که شما به او کمک میکنید ، سوال در مورد  
به طور رایگان دریافت نمایید (800) 811-4793. تماس حاصل نمایید

Falls Sie oder jemand, dem Sie helfen, Fragen zum Alliant Health Plans haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer (800) 811-4793 an.

ご本人様、またはお客様の身の回りの方でも Alliant Health Plans についてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入力したりすることができます。料金はかかりません。通訳とお話される場合、(800) 811-4793 までお電話ください。

## Non-Discrimination

Alliant Health Plans does not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation, or health status in the administration of the plan, including enrollment and benefit determinations.

## TTY/TDD

ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 1-(800) 811-4793 (TTY/TDD: 1-(800) 811-4793).