



Provider Search Instructions

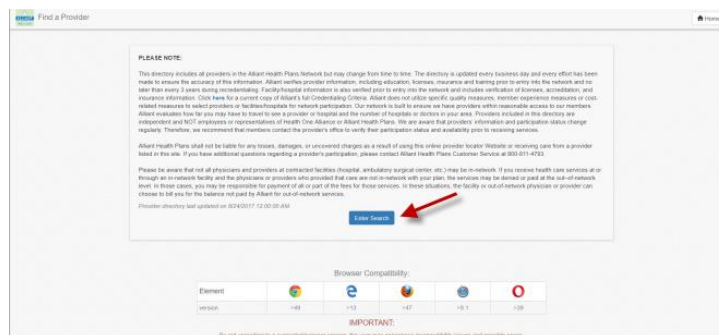
Step 1: Go to AlliantPlans.com



Step 2: Click Find a Provider



Step 3: Read the disclaimer and note the Browser Capabilities, then click Enter Search



Step 4: Choose one of the three search options

The screenshot shows the 'Find a Provider' page with three search options separated by 'OR' labels. The first option, 'Search by My Member ID', has a 'Member ID' input field and a 'Where do I locate my Member ID?' link. The second option, 'Search by Network', has a 'Network' dropdown menu with 'Alliant Health Plans Network' selected. The third option, 'Search by all Alliant Networks', has a 'Search' button. A red arrow points to the 'Search by My Member ID' option.

- **Search by My Member ID** - searches the network(s) associated with your plan
- **Search by Network** - allows you to select one of three networks to search (Alliant Health Plans, PHCS Outside Alliant Network or PHCS Primary) - The search will be defaulted to the Alliant Health Plans Network. Select a network to search in the dropdown menu.
- **Search by all Alliant Networks** – searches ALL THREE networks

4a. **Search by My Member ID** – Enter your Member ID (refer to your Alliant ID card) which begins with either “AM,” “AS” or “000” followed by numerals. Click “Where do I locate my Member ID” for an illustration of where to find your Member ID on your Alliant ID card.

This screenshot is identical to the one above, but with a red arrow pointing to the 'Search by My Member ID' option.

After submitting your Member ID Number, you will be taken to a page with search filters. Skip to Step 5 for instructions on using the filters.

The screenshot shows the 'Find a Provider' page with three search filters separated by 'OR' labels. The first filter, 'Search by Location', has an 'Enter Location or Zip*' input field and a 'Proximity*' dropdown menu. The second filter, 'Search by Name', has an 'Enter Name*' input field, an 'optional' label, an 'Enter City*State or Zip' input field, and an 'Enter Group' dropdown menu. The third filter, 'Search by Specialty', has a 'Select Provider Type*' dropdown menu. A red arrow points to the 'Search by Location' filter.

OR

4b. **Search by Network** - Select the network you want to search (Alliant Health Plans Network, PHCS Outside Alliant Network or PHCS Primary). Alliant Health Plans Network will be the default network shown.

The screenshot shows the 'Find a Provider' page with three search options separated by 'OR' labels. The first option is 'Search by My Member ID' with a 'Member ID' input field and a 'Search' button. The second option, 'Search by Network', is highlighted with a red arrow pointing to its 'Network' dropdown menu, which currently shows 'Alliant Health Plans Network'. It also has a 'Search' button. The third option is 'Search by All Alliant Networks' with a 'Search' button. The page includes a 'Home' link in the top right and a copyright notice '© 2017 - Provider Search, Alliant Health Plans' at the bottom.

After selecting your network and clicking search, you will be taken to a page with search filters. Go to Step 5 for instructions on using the filters:

The screenshot shows the 'Find a Provider' page with three search filters separated by 'OR' labels. The first filter is 'Search by Location' with an 'Enter Location or Zip*' input field (example: Dalton, GA or 30720) and a 'Proximity*' dropdown menu (set to 25 miles). The second filter is 'Search by Name' with an 'Enter Name*' input field (example: Smith, John Or Smith), an 'optional' 'Enter City*State or Zip' input field (example: Dalton, GA or 30720), and an 'Enter Group' dropdown menu. The third filter is 'Search by Specialty' with a 'Select Provider Type*' dropdown menu showing options: Physician/Practitioner, Hospital/Facility, and Ancillary/Other. A 'Download pdf version of directory' link is in the top right. The page includes a 'Home' link in the top right and a copyright notice '© 2017 - Provider Search, Alliant Health Plans' at the bottom.

OR

4c. **Search by All Alliant Networks** – Selecting this option will search for in-network providers in Alliant’s networks. (For members with PHCS, go to PHCS.com to search for providers.)

The screenshot shows the 'Find a Provider' page with three search options separated by 'OR' labels. The first option is 'Search by My Member ID' with a 'Member ID' field and a 'Where do I locate my Member ID?' dropdown. The second option is 'Search by Network' with a 'Network' dropdown menu showing 'Alliant Health Plans Network'. The third option is 'Search by all Alliant Networks' with a description 'Search will include providers from all Alliant Networks' and a 'Search' button. A red arrow points to the 'Search by all Alliant Networks' option. The page also includes a 'Home' link in the top right and a copyright notice '© 2017 - Provider Search, Alliant Health Plans' at the bottom.

Selecting this search option you will be directed to a page with three search filter options. Go to Step 5 for instructions on using the filters.

The screenshot shows the 'Find a Provider' page with three search filter options separated by 'OR' labels. The first option is 'Search by Location' with an 'Enter Location or Zip*' field (example: Dalton, GA or 30720) and a 'Proximity*' dropdown menu (25 miles). The second option is 'Search by Name' with an 'Enter Name*' field (example: Smith, John Or Smith), an optional 'Enter City*State or Zip' field (example: Dalton, GA or 30720), and an 'Enter Group' dropdown menu. The third option is 'Search by Specialty' with a 'What kind of providers are you looking for?' section and a 'Select Provider Type*' dropdown menu with options: Physician/Practitioner, Hospital/Facility, and Ancillary/Other. A 'Search' button is present for each filter option. A 'Download pdf version of directory' link is in the top right. The page also includes a 'Home' link in the top right and a copyright notice '© 2017 - Provider Search, Alliant Health Plans' at the bottom.

Step 5: On the Filter Page, select one of three filter options (**Search by Location, Search by Name or Search by Specialty**).

5a. **Search by Location** – In the “Enter Location or Zip” field, type your city and state OR your zip code. Next you will need to select a proximity from the pull-down menu in the “Proximity” field. The proximity field narrows your search for a provider within a specified distance from your location.

The screenshot shows the 'Find a Provider' page with the 'Search by Location' filter option selected. A red arrow points to the 'Search by Location' option. The 'Enter Location or Zip*' field is empty, and the 'Proximity*' dropdown menu is set to '25 miles'. The 'Search' button is visible. The page also includes a 'Home' link in the top right and a copyright notice '© 2017 - Provider Search, Alliant Health Plans' at the bottom.

5b. **Search by Name:** Enter the name of the provider you wish to locate (Last name, first name, if known. Or, last name only). Completing this field is mandatory. If you choose, you can further narrow your search by entering a city, state or zip code, and/or the name of the Provider's Group (also known as a Practice Name). After entering information in the required and/or optional fields, click the search button.

The screenshot shows the 'Find a Provider' interface with three main search tabs: 'Search by Location', 'Search by Name', and 'Search by Specialty'. The 'Search by Name' tab is selected, indicated by a red arrow pointing to its header. This tab contains the following fields: 'Enter Name*' (with example 'Example: Smith, John Or Smith'), an 'optional' section with 'Enter City+State or Zip' (example 'Example: Dalton, GA or 30720'), and 'Enter Group'. A 'Search' button is at the bottom. The 'Search by Location' tab on the left has 'Enter Location or Zip*' (example 'Example: Dalton, GA or 30720') and a 'Proximity*' dropdown set to '25 miles'. The 'Search by Specialty' tab on the right asks 'What kind of providers are you looking for?' and lists 'Physician/Practitioner', 'Hospital/Facility', and 'Ancillary/Other'. A red arrow points to the 'Physician/Practitioner' option.

Step 5c: **Search by Specialty** - Select one of the three provider types from the list (Physician/Practitioner, Hospital/Facility, or Ancillary/Other). After clicking a provider type from the list, a pull-down menu appears with additional search options.

- Physician/Practitioner
 - Primary Care - PCP providers (Family Practice, Internal Medicine, etc.)
 - Specialty Care - SCP providers (Gastroenterology, Cardiology, etc.)
 - Other - Allied providers (Optometry, Psychology, Physical Therapy, etc.)
 - All - all the above

This screenshot shows the 'Find a Provider' interface with the 'Search by Specialty' tab selected. A dropdown menu is open for the 'Physician/Practitioner' option, showing four choices: 'Primary Care', 'Specialty Care', 'Other', and 'All'. A red arrow points to the 'Primary Care' option. The other tabs and fields are identical to the previous screenshot.

- Hospital/Facility
 - Hospitals
 - Hospitals, Long Term
 - Behavioral Health Facilities, in-patient

The screenshot shows the 'Find a Provider' interface with a modal titled 'HospitalAll' open. The modal has a 'Search Specialty' field with an example 'Pediatrics'. Below it, it says 'Showing 5 Specialties (0 selected)' and lists five options: 'Behavioral Health (Inpatient/Outpatient)', 'Hospital', 'Hospital, Long Term', 'Inpatient Rehabilitation', and 'Long Term Acute Care'. A 'Select All' button is to the right. At the bottom, there is an 'optional' label and a field for 'Enter City+State or Zip' with an example 'Dalton, GA or 30720'. A 'Search' button and a 'Close' button are at the bottom right. Red arrows point to the 'Search Specialty' field, the 'Select All' button, and the 'optional' label.

- Ancillary/Other
 - Ancillaries (Durable Medical Equipment, Ambulatory Surgery Centers, etc.)
 - Urgent Care Centers and Practitioners

The screenshot shows the 'Find a Provider' interface with a modal titled 'AncillaryAll' open. The modal has a 'Search Specialty' field with an example 'Pediatrics'. Below it, it says 'Showing 65 Specialties (0 selected)' and lists several options: 'Alcohol & Drug Rehabilitation Center (Inpatient/Outpatient)', 'Alcohol & Drug Rehabilitation Center (Outpatient Only)', 'Ambulance Service', 'Ambulatory Surgery Center', 'Behavioral Health (Inpatient/Outpatient)', 'Behavioral Health (Outpatient Only)', and 'Cancer Treatment Center'. A 'Select All' button is to the right. At the bottom, there is an 'optional' label and a field for 'Enter City+State or Zip' with an example 'Dalton, GA or 30720'. A 'Search' button and a 'Close' button are at the bottom right. Red arrows point to the 'Search Specialty' field, the 'Select All' button, and the 'optional' label.

After inputting your selection(s) for your search, your results will appear.

Step 6: An example of a results page is below. The results page will display the Provider's name, gender, language(s) spoken, practice name and office hours, service locations, as well as indicate if a provider is accepting new patients, Board Certification status (if applicable), hospital affiliation (If applicable), specialty and Alliant Health Plans Networks. There is also a link to maps for directions. Your results can be printed.

You searched For

Network: Alliant Health Plans

Name:

Location: Dalton, GA

Group:

Hospital Affiliation:

Language: All

☐ Only accepts new patients

Specialty:

☒ All

☒ Family Medicine (16)

[Click here to report updated information](#)

Accepts New Patients Not Accepting New Patients Helpful Definitions

Showing 10 of 16 Providers

Sort By: Name

Antalis, John Stephen MD

Board Certified: Yes [More](#) Gender: Male Languages: English, Spanish Hospital Affiliation: [Detail](#)

Practice Locations: Dalton Family Practice | 1114 Professional Blvd, Dalton, GA 30720-2588 | (706)-278-0138 | [Map](#) | [Show More](#)

Boyett, William Triggs MD

Board Certified: Yes [More](#) Gender: Male Languages: English Hospital Affiliation: None

Practice Locations: Family Medicine Associates of Dalton PC | 1243 Broadrick Dr, Dalton, GA 30720 | (706)-529-1765 | [Map](#) | [Show More](#)

Cheever, Bryan Dale MD

Board Certified: Yes [More](#) Gender: Male Languages: English Hospital Affiliation: [Detail](#)

Practice Locations: Hamilton Physician Group Inc | 1107 Memorial Dr Ste 200, Dalton, GA 30720-8662 | (706)-226-9355 | [Map](#) | [Show More](#)
Hamilton Physician Group Inc | 1218 Broadrick Dr, Dalton, GA 30720 | (706)-275-8899 | [Map](#) | [Show More](#)

DeLay, Brad Douglas MD

Board Certified: Yes [More](#) Gender: Male Languages: English, Spanish Hospital Affiliation: [Detail](#)

Practice Locations: Dalton Family Practice | 1114 Professional Blvd, Dalton, GA 30720-2588 | (706)-278-0138 | [Map](#) | [Show More](#)

Step 7: The results page will display your search criteria on the left-hand side of the page. If you want to change your search criteria, you may alter the information in this area.

Find a Provider

[Select Your Network](#) / [Choose Search Filter](#) / [Search Result](#)

You searched For

Network: Alliant Health Plans

Name:

Location: Dalton, GA

Group:

Hospital Affiliation:

Language: All

☐ Only accepts new patients

Specialty:

☒ All

☒ Family Medicine (16)

[Click here to report updated information](#)

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Practice Locations: Dalton Family Practice | 1114 Professional Blvd, Dalton, GA 30720-2588 | (706)-278-0138 | [Map](#) | [Show More](#)

Step 8: Print your results, if desired, by choosing the print icon at the top right corner of the results page.

Find a Provider

Home

Select Your Network / Choose Search Filter / Search Result

You searched For

Network: Alliant Health Plans

Name:

Location: Dalton, GA

Group:

Hospital Affiliation:

Language: All

Only accepts new patients

Male Female Both

Specialty: All Family Medicine (16)

Click here to report updated information

Accepts New Patients Not Accepting New Patients Helpful Definitions

Showing 10 of 16 Providers

Sort By: Name

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Board Certified: Yes More Gender: Male Languages: English, Spanish Hospital Affiliation: Detail

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Board Certified: Yes More Gender: Male Languages: English, Spanish Hospital Affiliation: Detail

Practice Locations: Dalton Family Practice 1114 Professional Blvd, Dalton, GA 30720-2588 (706)-278-0138 Map Show More

Step 9: Starting a New Search

Step 9a: From the search page, click the hyperlink "Select Your Network," which will take you to the search page displaying three search options. See Step 4.

Find a Provider

Home

Select Your Network / Choose Search Filter / Search Result

You searched For

Network: Alliant Health Plans

Name:

Location: Dalton, GA

Group:

Hospital Affiliation:

Language: All

Only accepts new patients

Male Female Both

Specialty: All Family Medicine (16)

Click here to report updated information

Accepts New Patients Not Accepting New Patients Helpful Definitions

Showing 10 of 16 Providers

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DeLay, Brad Douglas MD

Board Certified: Yes More Gender: Male Languages: English, Spanish Hospital Affiliation: Detail

Practice Locations: Dalton Family Practice 1114 Professional Blvd, Dalton, GA 30720-2588 (706)-278-0138 Map Show More

OR

Step 9b: You can click the “Home” button to return you to the AlliantPlans.com homepage. Go to Step 1 for instructions on starting a new provider search.

The screenshot displays the 'Find a Provider' search results page. On the left, a sidebar contains search filters: Network (Alliant Health Plans), Name, Location (Dalton, GA), Group, Hospital Affiliation, Language (All), and Speciality (All, Family Medicine (16)). The main content area shows 'Showing 10 of 16 Providers' and a list of four providers: Antalis, John Stephen MD; Boyett, William Triggs MD; Cheever, Bryan Dale MD; and DeLay, Brad Douglas MD. Each provider card includes details like Board Certified status, Gender, Languages, Hospital Affiliation, and Practice Locations. A red arrow points to the 'Home' button in the top right corner of the page.

Provider Name	Board Certified	Gender	Languages	Hospital Affiliation	Practice Locations
Antalis, John Stephen MD	Yes More	Male	English, Spanish	Detail	Dalton Family Practice 1114 Professional Blvd, Dalton, GA 30720-2588 (706)-278-0138
Boyett, William Triggs MD	Yes More	Male	English	None	Family Medicine Associates of Dalton PC 1243 Broadrick Dr, Dalton, GA 30720 (706)-529-1765
Cheever, Bryan Dale MD	Yes More	Male	English	Detail	Hamilton Physician Group Inc 1107 Memorial Dr Ste 200, Dalton, GA 30720-8662 Hamilton Physician Group Inc 1218 Broadrick Dr, Dalton, GA 30720 (706)-226-9355 (706)-275-8899
DeLay, Brad Douglas MD	Yes More	Male	English, Spanish	Detail	Dalton Family Practice 1114 Professional Blvd, Dalton, GA 30720-2588 (706)-278-0138

Notice of Non-Discrimination

Alliant Health Plans complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Alliant Health Plans does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Alliant Health Plans:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Sabrina LeBeau.

If you believe that Alliant Health Plans has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Sabrina LeBeau, Compliance Officer, 1503 N. Tibbs Rd. Dalton, GA 30720, Ph: (706) 237-8802 or (888) 533-6507 ext 125, Fax: (706) 229-6289, Email: Compliance@AlliantPlans.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Sabrina LeBeau is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

Language Assistance

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Alliant Health Plans, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al (800) 811-4793.

Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Alliant Health Plans, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi (800) 811-4793.

만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Alliant Health Plans 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는(800) 811-4793 로 전화하십시오.

如果您，或是您正在協助的對象，有關於[插入SBM項目的名稱Alliant Health Plans]方面的問題，您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員，請撥電話 [在此插入數字 (800) 811-4793]。

તમને વિના મૂલ્યે તમારી ભાષામાં મદદ અને માહિતી મેળવવાનો અધિકાર છે. આરોગ્ય વીમા વ્યાપારબજાર વિશે દુભાષિયા સાથે ગુજરાતીમાં વાતચીત કરવા, કૉલ કરો (800) 811-4793.

Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Alliant Health Plans, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez (800) 811-4793.

እርስዎ፣ ወይም እርስዎ የሚገዛቸው ግለሰብ፣ ስለ Alliant Health Plans ጥያቄ ካላችሁ፣ ያለ ምንም ከፍተኛ ባለቤቱ ለእርዳታና ማግኘት መብት አላችሁ። ከአስተርጓሚ ጋር ለማግኘት፣ (800) 811-4793 ይደውሉ።

यदि आपके ,या आप द्वारा सहायता ककए जा रहे ककसी व्यक्तत के Alliant Health Plans के बारे में प्रश्न हैं ,तो आपके पास अपनी भाषा में मुफ्त में सहायता और सूचना प्राप्त करने का अधिकार है। ककसी भाषण से बात करने के लिए, (800) 811-4793 पर कॉ करें।

Si ou menm oswa yon moun w ap ede gen kesyon konsènan Alliant Health Plans, se dwa w pou resevwa asistans ak enfòmasyon nan lang ou pale a, san ou pa gen pou peye pou sa. Pou pale avèk yon entèprèt, rele nan (800) 811-4793.

Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Alliant Health Plans, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону (800) 811-4793.

هي ان وودنم لست غلب هيرو و نزل ات ا مول عمل او ةدع مل اىل ع لىو حل اىف قحل اللى دلف ، Alliant Health Plans **مورج** قلش أ ةدع لىصش دىل و ألى دىل ن كن إ
811-4793 (800) ب لىصت ا م جرت م عمث دىل ل . قل لست

Se você, ou alguém a quem você está ajudando, tem perguntas sobre o Alliant Health Plans, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para (800) 811-4793.

ار دوخ ن لبز مېت اع الط اوک کهک تير اد ار زني اقح نيش لب نقش اد ،Alliant Health Plans دروم ردل اوښ ، نيزکي مک ک و اه ب اهن مکسريک لي ، اش رگ ا نني اهن لئس احس امت . 811-4793 (800) نني اهن تف لي ردن گي ار روطه ب

Falls Sie oder jemand, dem Sie helfen, Fragen zum Alliant Health Plans haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer (800) 811-4793 an.

ご本人様、またはお客様の身の回りの方でも Alliant Health Plans についてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳とお話される場合、(800) 811-4793 までお電話ください。

TTY/TDD

ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call (800) 811-4793 (TTY/TDD: (800) 811-4793).