



## **In-Home Health Review Program For Select Alliant Members**

### **What does a Personal Health Visit offer?**

A Personal Health Visit provides one-on-one time with a Licensed Nurse Practitioner. The Licensed Nurse Practitioner will perform an exam, review health history, and answer any health-related questions.

### **Who will contact the Member?**

If a Member is selected to participate in this program, the Member will be contacted by a representative from Focus Care.

### **When will the Member be contacted Focus Care?**

Focus Care began contacting selected Members in this month of April 2024 and they continue to conduct outreach. The program will end on December 31, 2024.

### **How will the Member be contacted by Focus Care?**

Selected Members will be contacted at the phone number and address listed on their account to schedule a visit. They will receive a letter in the mail with instructions and a phone call. Calls occur Monday through Friday between the hours of 8:30 a.m. to 9:00 p.m. EST.

### **Where will the Personal Health Visit take place?**

This visit can be in person, or it can be a Virtual Health Visit in the comfort of the Member's own home at a time that is convenient for them. There is no cost to the Member for the In-Home Health Review.

### **Why should select Members choose to participate in the In-Home Assessment Program?**

The In-Home Assessment Program allows Members to speak with a Licensed Nurse Practitioner and ask health-related questions in the privacy of their own home. The Personal Health Visit does not affect benefits and comes at no cost to Members.

Please note that participation in the program is not mandatory, nor is it a substitute for the care Members receive from their physician. This visit does not replace any previously scheduled doctor's appointments.