


POLICY			
			
<b>HEALTH ONE ALLIANCE, LLC, ITS SUBSIDIARIES AND AFFILIATES, INCLUDING ALLIANT HEALTH PLANS</b>			
<b>DEPARTMENT:</b>	Medical Management	<b>EFFECTIVE DATE:</b>	11/15/2015
<b>TITLE:</b>	Commercial Transplant Facilities (Adult)		

#### **PURPOSE:**

To clarify the facilities available within the Alliant Health Plans network for adult transplant care, outline how Alliant integrates with Optum's Commercial Transplant Centers of Excellence Network, and emphasize the benefits to members, such as access to high-quality, accredited transplant programs.

#### **DEFINITIONS:**

**Optum Commercial Transplant Centers of Excellence Network:** Optum's Centers of Excellence Network is a vital part of Alliant Health Plans' strategy to provide members with access to world-class transplant care. These programs supplement Alliant's in-network facilities by ensuring that members have access to programs meeting strict quality standards nationwide.


Optum's Clinical Sciences Institute evaluates transplant programs throughout the U.S. Optum only includes transplant programs that meet strict Centers of Excellence criteria in the Optum Transplant Centers of Excellence Network. Optum annually re-evaluates programs to ensure the network maintains its standards of care. Optum selects programs that participate in the Transplant Centers of Excellence network according to criteria in the following areas:

- Transplant Program Outcomes
  - Annual case volume
  - Patient survival
  - Graft survival
- Transplant Program Structure
  - Program affiliations
  - Program accreditations
  - Program experience
  - Physician experience
- Transplant Program Process
  - Eligibility criteria
  - Written protocols
  - Clinical trials
  - Peer-reviewed publishing
  - Continuous quality improvement
  - Patient education
  - Caregiver education
  - Information management

#### **POLICY:**

Alliant adult members are granted in-network access to transplant programs included in Optum's Commercial Transplant Centers of Excellence (COE) Network, with identical cost-share terms as other in-network facilities.

The programs included in the network are evaluated annually to ensure the network maintains its standards of care. Details of the network are available through the website [MyOptumHealthComplexMedical.com](http://MyOptumHealthComplexMedical.com)

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Piedmont Hospital, as part of Alliant's own network, provides in-network access to transplant care.

If a member seeks access to a transplant program not included in Optum's COE Network or Alliant's in-network facilities, they may contact Client Services for information on appeal processes or alternative options.

This policy applies specifically to adult transplant care. Pediatric transplant services are covered under separate guidelines, which can be provided upon request.

**RELATED PROCEDURES:**

Commercial Transplant Facilities Adult

**REFERENCE MATERIALS:**

<https://www.myoptumhealthcomplexmedical.com/gateway/public/transplants/providers.jsp>

**APPLICABLE DEPARTMENTS:**

Medical Management  
Network Management  
Claims  
Client Services