

SoloCare Silver No Referral HMO (3 Free PCP Visits + \$0 Specialty Drug Copay) 110009-02

Coverage for:Individual or Individual + Family |Plan Type:HMO



The Summary of Benefits and Coverage (SBC) document will help you choose a health <u>plan</u>. The SBC shows you how you and the <u>plan</u> would share the cost for covered health care services. NOTE: Information about the cost of this <u>plan</u> (called the <u>premium</u>) will be provided separately. This is only a summary. For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-811-4793 or visit www.alliantplans.com. For general definitions of common terms, such as <u>allowed amount</u>, <u>balance billing</u>, <u>coinsurance</u>, <u>copayment</u>, <u>deductible</u>, <u>provider</u>, or other <u>underlined</u> terms see the Glossary. You can view the Glossary at www.healthcare.gov or call 1-800-811-4793 to request a copy.

Important Questions	Answers	Why This Matters:			
What is the overall deductible?	\$0	See the Common Medical Events chart below for your costs for services this <u>plan</u> covers.			
Are there services covered before you meet your deductible?	Yes. <u>Preventive care</u> services are covered before you meet your <u>deductible</u> .	This <u>plan</u> covers some items and services even if you haven't yet met the <u>deductible</u> amount. But a <u>copayment</u> or <u>coinsurance</u> may apply. For example, this <u>plan</u> covers certain <u>preventive care</u> without <u>cost sharing</u> and before you meet your <u>deductible</u> . See a list of covered <u>preventive care</u> at <u>www.healthcare.gov/coverage/preventive-care-benefits</u> .			
Are there other <u>deductibles</u> for specific services?	No.	You don't have to meet a <u>deductible</u> for specific services, but see the chart starting on page 2 for other costs for services your <u>plan</u> covers.			
What is the <u>out-of-pocket</u> <u>limit</u> for this <u>plan</u> ?	Not Applicable	This <u>plan</u> does not have an <u>out of pocket limit</u> .			
What is not included in the out-of-pocket limit?	Not Applicable	This <u>plan</u> does not have an <u>out of pocket limit</u> .			
Will you pay less if you use a <u>network provider</u> ?	Not Applicable	This <u>plan</u> does not use a <u>provider</u> <u>network</u> . You can receive covered services from any <u>provider</u> .			
Do you need a <u>referral</u> to see a <u>specialist</u> ?	No.	You can see your specialist of choice without permission from this plan.			



All <u>copayment</u> and <u>coinsurance</u> costs shown in this chart are after your <u>deductible</u> has been met, if a <u>deductible</u> applies.

Common		What Yo	u Will Pay	Limitations, Exceptions, & Other Important	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	Information	
If you visit a health	Primary care visit to treat an injury or illness	No Charge	No Charge	See your "Certificate of Coverage" for details	
care <u>provider's</u> office or	Specialist visit	No Charge	No Charge	See your "Certificate of Coverage" for details	
clinic	Preventive care/screening/immunization	No Charge	No Charge	See your "Certificate of Coverage" for details	
If you have a test	<u>Diagnostic test</u> (x-ray, blood work)	No Charge	No Charge	Laboratory/Pathology No Charge	
If you have a test	Imaging (CT/PET scans, MRIs)	No Charge	No Charge	See your "Certificate of Coverage" for details	
If you need drugs to treat your illness or	Generic drugs (Tier 1)	No Charge	No Charge	See your "Certificate of Coverage" for details	
condition  More information about	Preferred brand drugs (Tier 2)	No Charge	No Charge	See your "Certificate of Coverage" for details	
prescription drug coverage is available	Non-preferred brand drugs (Tier 3)	No Charge	No Charge	See your "Certificate of Coverage" for details	
at	Specialty drugs (Tier 4)	No Charge	No Charge	See your "Certificate of Coverage" for details	
If you have outpatient	Facility fee (e.g., ambulatory surgery center)	No Charge	No Charge	See your "Certificate of Coverage" for details	
surgery	Physician/surgeon fees	No Charge	No Charge	See your "Certificate of Coverage" for details	
	Emergency room care	No Charge	No Charge	See your "Certificate of Coverage" for details	
If you need immediate medical attention	Emergency medical transportation	No Charge	No Charge	See your "Certificate of Coverage" for details	
	Urgent care	No Charge	No Charge	See your "Certificate of Coverage" for details	
If you have a hospital	Facility fee (e.g., hospital room)	No Charge	No Charge	See your "Certificate of Coverage" for details	
stay	Physician/surgeon fees	No Charge	No Charge	See your "Certificate of Coverage" for details	
If you need mental health, behavioral	Outpatient services	No Charge	No Charge	See your "Certificate of Coverage" for details	
health, or substance abuse services	Inpatient services	No Charge	No Charge	See your "Certificate of Coverage" for details	

Common		What You	u Will Pay	Limitations, Exceptions, & Other Important Information	
Medical Event	Services You May Need	Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)		
	Office visits	No Charge	No Charge	See your "Certificate of Coverage" for details	
If you are pregnant	Childbirth/delivery professional services	No Charge	No Charge	See your "Certificate of Coverage" for details	
	Childbirth/delivery facility services	No Charge	No Charge	See your "Certificate of Coverage" for details	
	Home health care	No Charge	No Charge	Limit to 120 visits per Calendar Year	
If you need help	Rehabilitation services	No Charge	No Charge	Limited to 40 visits per year	
recovering or have	Habilitation services	No Charge	No Charge	Limited to 40 visits per year	
other special health	Skilled nursing care	No Charge	No Charge	Limited to 60 days per year	
needs	Durable medical equipment	No Charge	No Charge	See your "Certificate of Coverage" for details	
	Hospice services	No Charge	No Charge	See your "Certificate of Coverage" for details	
16	Children's eye exam	No Charge	No Charge	Limited to one exam per year	
If your child needs dental or eye care	Children's glasses	No Charge	No Charge	Limited to 1 item per year	
201141 21 270 0410	Children's dental check-up	No Charge	No Charge	Limited to 2 procedures per year	

## **Excluded Services & Other Covered Services:**

Services Your Plan Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other excluded services.)

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•	Acupuncture	•	Hearing Aids	•	Routine Eye Care (Adult)
•	Bariatric Surgery	•	Infertility Treatment	•	Routine Foot Care
•	Chiropractic Care	•	Long-Term Care	•	Some plans do include Chiropractic and/or Dental Care (Adult), reference your plan document.
•	Cosmetic Surgery	•	Non-Emergency Care When Traveling Outside the U.S.	•	Weight Loss Programs
٠	Dental Care (Adult)	•	Private-Duty Nursing		

Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your plan document.)

Your Rights to Continue Coverage: There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: Alliant Health Plans at 1-800-811-4793, the Georgia Department of Insurance, 1-800-656-2298 or www.oci.ga.gov, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596

Your Grievance and Appeals Rights: There are agencies that can help if you have a complaint against your <u>plan</u> for a denial of a <u>claim</u>. This complaint is called a <u>grievance</u> or <u>appeal</u>. For more information about your rights, look at the explanation of benefits you will receive for that medical <u>claim</u>. Your <u>plan</u> documents also provide complete information to submit a <u>claim</u>, <u>appeal</u>, or a <u>grievance</u> for any reason to your <u>plan</u>. The contact information for questions about your rights, this notice, or assistance: Alliant Health Plans at 1-800-811-4793, the Georgia Department of Insurance, 1-800-656-2298 or www.oci.ga.gov, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-3272 or www.dol.gov/ebsa, or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or www.cciio.cms.gov.. Other coverage options may be available to you too, including buying individual insurance coverage through the Health Insurance Marketplace. For more information about the Marketplace, visit www.HealthCare.gov or call 1-800-318-2596.

## Does this plan provide Minimum Essential Coverage? Yes

If you don't have minimum essential coverage for a month, you'll have to make a payment when you file your tax return unless you qualify for an exemption from the requirement that you have health coverage for that month.

## Does this plan meet Minimum Value Standards? Yes

If your plan doesn't meet the minimum value standard, you may be eligible for a Premium Tax Credit to help you pay for a plan through the Marketplace.

## To see examples of how this plan might cover costs for a sample medical situation, see the next section.

**PRA Disclosure Statement**: According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average 0.08 hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.

# **About these Coverage Examples:**



**This is not a cost estimator.** Treatments shown are just examples of how this <u>plan</u> might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your <u>providers</u> charge, and many other factors. Focus on the <u>cost sharing</u> amounts (<u>deductibles</u>, <u>copayments</u> and <u>coinsurance</u>) and <u>excluded services</u> under the <u>plan</u>. Use this information to compare the portion of costs you might pay under different health <u>plans</u>. Please note these coverage examples are based on self-only coverage.

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Peg is Having a Baby (9 months of in-network pre-natal ca hospital delivery)	are and a	Managing Joe's type 2 Diabetes (a year of routine in-network care of a well-controlled condition)		<b>Mia's Simple Fracture</b> (in-network emergency room visit and follow up care)		
<ul> <li>The plan's overall deductible</li> <li>Specialist copayment</li> <li>Hospital (facility) coinsurance</li> <li>Other coinsurance</li> </ul>	\$0 \$0 0% 0%	<ul> <li>The plan's overall deductible</li> <li>Specialist copayment</li> <li>Hospital (facility) coinsurance</li> <li>Other coinsurance</li> </ul>	\$0 \$0 0% 0%	<ul> <li>The plan's overall deductible</li> <li>Specialist copayment</li> <li>Hospital (facility) coinsurance</li> <li>Other coinsurance</li> </ul>	\$0 \$0 0% 0%	
This EXAMPLE event includes services like: Specialist office visits (prenatal care) Childbirth/Delivery Professional Services Childbirth/Delivery Facility Services Diagnostic tests (ultrasounds and blood work) Specialist visit (anesthesia)		This EXAMPLE event includes services like: Primary care physician office visits (including disease education) Diagnostic tests (blood work) Prescription drugs Durable medical equipment (glucose meter)		This EXAMPLE event includes services like: Emergency room care (including medical supplies) Diagnostic test (x-ray) Durable medical equipment (crutches) Rehabilitation services (physical therapy)		
Total Example Cost	\$12800	Total Example Cost	\$7400	Total Example Cost	\$1925	
In this example, Peg would pay:		In this example, Joe would pay:		In this example, Mia would pay:		
Cost Sharing		Cost Sharing		Cost Sharing		
Deductibles	\$0	Deductibles	\$0	Deductibles	\$0	
Copayments	\$0	Copayments	\$0	Copayments	\$0	
Coinsurance	\$0	Coinsurance	\$0	Coinsurance	\$0	
What isn't covered		What isn't covered		What isn't covered		
Limits or exclusions	\$0	Limits or exclusions	\$0	Limits or exclusions	\$0	
The total Peg would pay is	\$0	The total Joe would pay is	\$0	The total Mia would pay is	\$0	

The **plan** would be responsible for the other costs of these EXAMPLE covered services.





### Notice of Non-Discrimination

Alliant Health Plans complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Alliant Health Plans does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### Alliant Health Plans:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - o Information written in other languages

## If you need these services, contact Customer Service at (866) 403-2785.

If you believe that Alliant Health Plans has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Sabrina LeBeau, Compliance Officer, PO Box 1128, Dalton GA 30722, Ph: (706) 237-8802 or (888) 533-6507 ext 125, Fax: (706) 229-6289, Email: Compliance@AlliantPlans.com. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Sabrina LeBeau is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <a href="https://ocrportal.hhs.gov/ocr/portal/lobby.jsf">https://ocrportal.hhs.gov/ocr/portal/lobby.jsf</a> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <a href="https://www.hhs.gov/ocr/office/file/index.html">https://www.hhs.gov/ocr/office/file/index.html</a>.

## Language Assistance

#### English

ATTENTION: If you speak English, language assistance services, free of charge, are available to you. Call 1-866-403-278! (TTY: 711).

#### Español (Spanish)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-403-2785 (TTY: 711).

## Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-403-2785 (TTY: 711)

## 한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-403-2785 (TTY: 711)번으로 전화해 주십시 h 오.

## 繁體中文 (Chinese)

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-866-403-2785 (TTY:711)。

## ગુજરાતી (Gujarati)

સુંચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહ્યય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-866-403-2785 (TTY: 711).

### Français (French)

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-403-2785 (ATS: 711).

### አማርኛ (Amharic)

ማስታወሻ: የሚናንሩት ቋንቋ ኣማርኛ ከሆነ የትርንም እርዳታ ድርጅቶች፣ በነጻ ሊያግዝዎት ተዘጋጀተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 1-866-403-2785 (መስማት ለተሳናቸው: 711).

## हिंदी (Hindi)

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-866-403-2785 (TTY: 711) पर कॉल करें।

### Kreyòl Ayisyen (French Creole)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-866-403-2785 (TTY: 711).

### Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-403-2785 (телетайп: 711).

#### (Arabic) العربية

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-2785-403-866 (رقم هاتف الصم و النكر: (711 TTY).

#### Português (Portuguese)

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-866-403-2785 (TTY: 711).

#### (Farsi) فارسی

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما فراهم می باشد. با (TTY: 711) 403-403-1 تماس بگیرید.

### Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-403-2785 (TTY: 711).

## 日本語 (Japanese)

注意事項:日本語を話される場合、無料の言語支援をご利用いただけます。1-866-403-2785 (TTY:711) まで、お電話にてご連絡ください。

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