



# QUICK REFERENCE GUIDE

CLAIMS SUBMISSION	
<b>Mail Paper Claims to:</b>	Alliant Health Plans, Inc. PO Box 2667 Dalton, GA 30722
<b>Electronic Payor ID#:</b>	58234 Alliant currently utilizes the clearinghouse Change Healthcare. Change Healthcare offers a gateway solution which allows for an easy flow of claims from various clearinghouses directly to Change Healthcare.

\*\*Alliant also offers Auto Pay or Electronic Funds Transfer (EFT). Visit AlliantPlans.com for an enrollment form.

APPEAL SUBMISSION		
APPEAL TYPE	ADDRESS	FAX
Claim Processing or Pricing	Alliant Health Plans Attn: Appeals Dept. P.O. Box 1247 Dalton, GA 30722	(866) 634-8917
Policy/Procedural	Alliant Health Plans Attn: Appeals Dept. P.O. Box 1247 Dalton, GA 30722	(866) 634-8917
Medical Appeals	Alliant Health Plans c/o Magellan Health Appeals Department PO Box 9780 Salt Lake City, UT 84109	(866) 370-5667
Pharmacy Appeals	Magellan Rx Management Appeals Department 2520 Industrial Row Drive Troy, MI 48084	

Please visit AlliantPlans.com and reference the Provider Manual for more information regarding appeals.

<b>Customer Service Calls - Eligibility, Benefits, Claims:</b>	(800) 811-4793
Eligibility is also available on our website. Contact your PR Rep for access	
<b>Prior Authorization, Referrals, Mental Health:</b>	(800) 865-5922
<b>Pharmacy Help Line (Magellan Rx):</b>	(800) 424-1799
<b>Alliant Health Plans Website:</b>	AlliantPlans.com