

IMPORTANT REMINDERS

- Visit the <u>Quick Connect Library</u> to view past informational flyers.
- All renewal letters will be loaded into corresponding Broker Portals as they are mailed to members.
- Please remember to re-qualify each member to make sure their subsidy is correct, and verify which plan design would benefit them for 2018.
- For OFF-Marketplace members, you may renew members through the broker portal. There will be a drop down box for the plan designs. Be sure to document, in the notes section, as well as complete the drop down boxes and address updates in the appropriate fields.
- We have partnered with Dominion National to offer both individual and group dental insurance plans. Contact your Broker/Client Relations Representative for more information.
- January Renewals need to be returned asap in order to get ID Cards out to members
- Members who are currently enrolled into the #40007 On-Exchange Plan, will be moved to #40010 plan

CUSTOMER SERVICE

Hours of Operation Monday-Friday, 9 am - 5 pm **Phone Number** (800) 811-4793 TTY/TDD / Language Assistance (800) 811-4793 **Email** CustomerService@AlliantPlans.com Fax

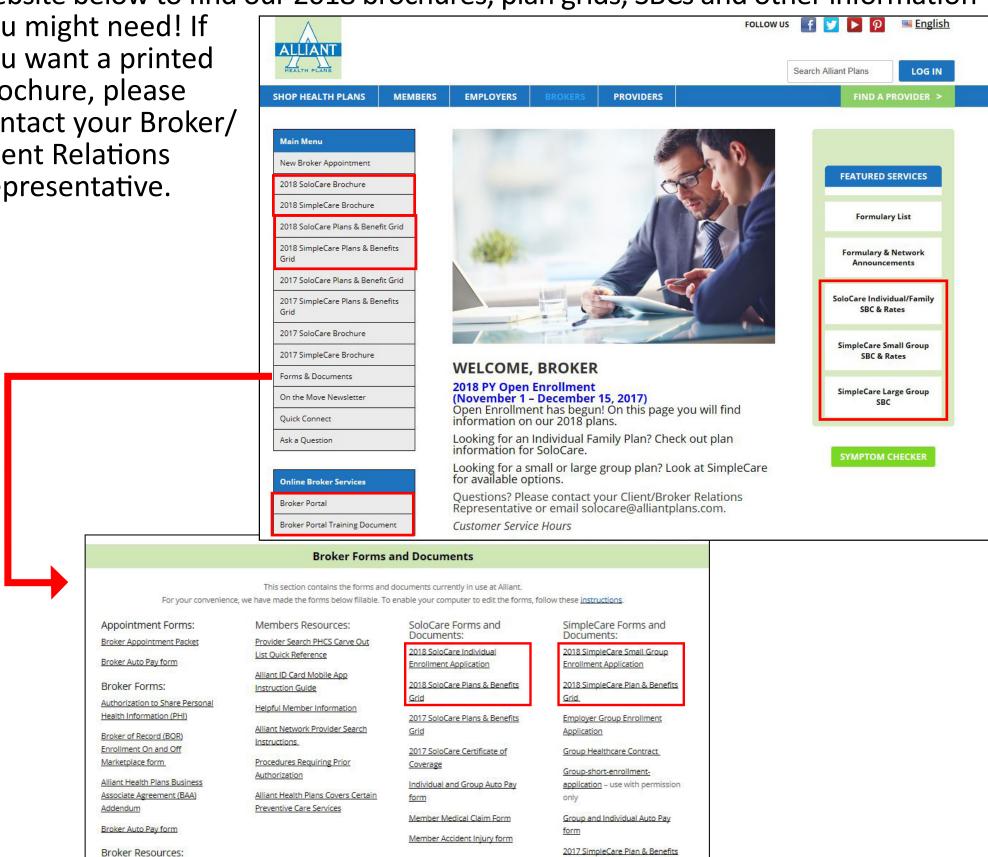
(866) 634-8917

ON THE MOVE

Open Enrollment is here!

Are you looking for information on our 2018 plans? See the screen shots of our website below to find our 2018 brochures, plan grids, SBCs and other information

you might need! If you want a printed brochure, please contact your Broker/ **Client Relations** Representative.



Introducing Magellan Rx - Alliant's New PBM

Broker Portal Instruction Guide

Small Group Sales Portal Instruction Guide

Basic Navigation

Magellan Rx MANAGEMENTS Effective January 1, 2018, we will transition to Magellan Rx for the management of pharmacy benefits. All plans will access the same formulary, which is available at AlliantPlans.com. You may learn more about MagellanRx by calling (800) 424-1799 or visiting MagellanRx.com.

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HealthOne Alliance maintains an effective compliance program that is designed to detect and prevent improper and illegal activities and that supports efficient and proper operations. Should you have concerns, questions or simply wish to report an incident, please contact our Compliance Officer, Sabrina LeBeau: Toll Free: (888) 533-6507 ext 125 || Direct: (706) 237-8802 || Email: Compliance@AlliantPlans.com

COMPLIANCE HOTLINE

AlliantPlans.com | HIPAA & PHI | Language Assistance | Non-Discrimination | TTY/TDD