

HELLO
NOVEMBER

ON THE Move

NOVEMBER 2016

IMPORTANT REMINDERS

- Due to IRS prohibition, employers may not pay for an employee's individual health coverage.
- As a reminder, the policy on premium payments for adding a newborn to his or her own policy is summarized in the attached [Quick Connect](#).
- Alliant does not need a new EFT form if the member is currently on draft and nothing has changed.

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CUSTOMER SERVICE

Hours of Operation
Monday-Friday, 8 a.m. - 5 p.m.

Phone Number
(800) 811-4793

TTY/TDD/ Language Assistance
(800) 811-4793

Email
CustomerService@AlliantPlans.com

Fax
(866) 634-8917

COMPLIANCE HOTLINE



HealthOne Alliance maintains an effective compliance program that is designed to detect and prevent improper and illegal activities and that supports efficient and proper operations. Should you have concerns, questions or simply wish to report an incident, please contact our Compliance Officer, Sabrina LeBeau:

Toll Free: (888) 533-6507 ext 125

Direct: (706) 237-8802

Email: Compliance@AlliantPlans.com

ALLIANT KICKS OFF 2017 OPEN ENROLLMENT BY LAUNCHING A NEW WEBSITE AND BROKER SALES PORTAL

Alliant kicked off Open Enrollment on November 1, 2016 by launching a broker sales portal and new website. The new sales portal and web site improves the user experience for our members and brokers.

Old Broker Portal is Closing

Alliant Health Plans has launched its new Broker Portal. You may find the portal with enhanced features by visiting AlliantPlans.com and visiting the Broker section. The link can be found on the left-hand menu bar. Log in credentials for the new portal remain the same as they were in the previous portal. Effective 11/9/16, the previous portal will no longer be available. If you attempt to access the previous portal, you will be redirected to the new portal. You may find a features [guide](#) about the new portal on our website as well. Please contact your account executive with any questions by calling 706-629-8848.

New Website

The new website offers an easier-to-navigate layout. On the new website, you will have an easier time finding plan SBCs, 2017 plan designs and rates, the provider search and key plan documents and forms. Check out the new website at AlliantPlans.com. If you experience any problems with the new website, please email information@alliantplans.com.

SoloCare quotes and sales: Lisa Johnson, ljohnson@alliantplans.com, 706-629-8848, ext. 235.

Broker Sales Portal Training: Michelle Fountain, mfountain@alliantplans.com, 706-629-8848, ext. 227
Cindy Nesbitt, cnesbitt@alliantplans.com, 706-629-8848, ext. 219

2017 SOLOCARE AND SIMPLECARE RATES AND PLAN DESIGNS

The 2017 rates and plan designs for [SoloCare](#) and [SimpleCare](#) are now available on the Alliant website. Please visit AlliantPlans.com to find the rates in the Broker Section.

Remember the Broker Sales Portal is a great resource containing all the rates and plan designs for 2017. You can even prepare a comparison of different plans for your clients in the sales portal.

SOLOCARE AND SIMPLECARE PLAN CHANGES FOR 2017

For the 2017 plan designs for [SoloCare](#) and [SimpleCare](#), Alliant has created a plan grid for each product, including a map of the counties where we market. To find these grids, please see the Broker page of Alliant website at AlliantPlans.com.

Beginning January 1, 2017, all SoloCare (Individual/Family) plans will offer the EHB Formulary and Alliant Network only. This applies to both on- and off-marketplace SoloCare plans. While the Summary of Benefits and Coverage (i.e. SBCs) contain the most complete information on benefits for all the plan designs, Alliant is again offering a plan grid (hyperlink to SoloCare plan grid document with map) document that summarizes key features of the 2017 plans.

Alliant Health Plans does not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation, or health status in the administration of the plan, including enrollment and benefit determinations.