

IMPORTANT REMINDERS

- Visit the <u>Quick Connect Library</u> to view past flyers.
- An updated instruction guide for the Alliant ID Card Mobile App is available <u>online</u>.
- The <u>Auto Pay Form</u> is found on AlliantPlans.com. Members can email their completed Auto Pay form to AutoPay@AlliantPlans.com.
- Starting January 1, 2018, Magellan Rx became Alliant's Pharmacy Benefit Manager. All members access the same formulary, known as the Alliant Precision Formulary. This formulary is available for download or searching at the homepage of Alliant-Plans.com. You may learn more about MagellanRx by calling (800) 424-1799 or visiting MagellanRx.com.
- For proper processing, members should provide their pharmacy with their new 2018 ID card.



EVENTS

Chamber Chase (Gainesville) - March 22 Hamilton's For Her (Dalton) - April 26

ALLIANT SCHOLARSHIPS

Whitfield County, City of Dalton and Murray County high school seniors - Applications are now online at www.AlliantPlans.com/2018/scholarship

LET'S BE FRIENDS!

Like us on Facebook, follow us on Twitter, Pinterest and Instagram.









CUSTOMER SERVICE

Hours of Operation
Monday-Friday, 9 am - 5 pm
Phone Number
(800) 811-4793
TTY/TDD / Language Assistance
(800) 811-4793
Email

<u>CustomerService@AlliantPlans.com</u>

Fax (866) 634-8917



2018 SIMPLECARE SMALL GROUP PLANS

You may quote and enroll small groups through the Broker Portal. If you have questions or need additional information, please contact your Broker/Client Relations Representative or email SimpleCare@AlliantPlans.com.

OPEN ENROLLMENT

2018 Individual/Family Plan (IFP) Open Enrollment concluded on December 15, 2017. Enrollment in an IFP requires a Special Enrollment Period (SEP) when outside of Open Enrollment. You may submit applications for SEP enrollments through the Broker Portal. Please ensure all SEP documentation are emailed to SoloCare@AlliantPlans.com. Open Enrollment for 2019 is proposed to start November 1, 2018 and end on December 15, 2018.

RENEWAL INFORMATION FOR GROUPS WITH TRANSITIONAL PLANS

You may keep your transitional plan until December 31, 2018.

As you think about your options, here are some things to keep in mind. If you choose to renew your current policy, it may NOT provide all the protections of the Affordable Care Act. These include one or more of the following new protections of the Public Health Service Act (PHS Act) that were added by the health care law and took effect for coverage beginning in 2014. If you choose to renew your current policy, your coverage:

- May not meet standards for fair health insurance premiums, so you might be charged more based on factors such as gender or a pre-existing medical condition, and it might not comply with rules limiting the ability to charge older people more than younger people (PHS Act section 2701).
- May not meet standards for guaranteed availability, so it might exclude consumers based on factors such as a pre-existing medical condition (PHS Act section 2702).
- May not meet standards for guaranteed renewability (PHS ACT SECTION 2703).
- May not meet standards for non-discrimination with respect to health care providers (PHS Act section 2706).
- May not cover essential health benefits or limit annual out-of-pocket spending, so it might not cover benefits such as prescription drugs or maternity care or might have unlimited cost sharing (PHS Act section 2707).
- May not meet standards for participation in clinical trials, so you might not have coverage for services related to a clinical trial for a life-threatening or other serious disease (PHS Act section 2709).

IN-HOME HEALTH ASSESSMENT FOR ALLIANT MEMBERS

SoloCare and SimpleCare Members have been and will continue to receive letters about a free benefit, an in-home health assessment exam provided by an Episource nurse or physician's assistant. Episource, the company performing this wellness benefit on behalf of Alliant, is calling members to schedule the in-home appointment. Episource providers are contracted and credentialed to be considered in-network providers. This wellness exam is not meant to replace any scheduled doctor's appointments or care from the member's doctors.

HealthOne Alliance maintains an effective compliance program that is designed to detect and prevent improper and illegal activities and that supports efficient and proper operations. Should you have concerns, questions or simply wish to report an incident, please contact our Compliance Officer, Sabrina LeBeau:

COMPLIANCE HOTLINE



Toll Free: (888) 533-6507 ext 125 || Direct: (706) 237-8802 || Email: Compliance@AlliantPlans.com