



ON THE Move



March 2017

IMPORTANT REMINDERS

- Visit the [Quick Connect Library](#) to view informational flyers. Included you will find information on [26 year old dependents](#), and [payment policies](#).
- When requesting edits in the Broker Portal, be careful to add your notes in the proper field. Click [here](#) for a tutorial.
- Visit [AlliantPlans.com](#) for NEW [Find-A-Provider](#) features.
- Member ID cards can be ordered through your [Broker Sales Portal](#).
- SEP applications should be submitted through the Broker Sales Portal, you may send SEP documentation to your Broker/ Client Representative to process the application.
- Any questions pertaining to a client's invoice should be sent to billing@alliantplans.com.
- Alliant is offering seven \$1,500 scholarships to high school seniors. Click [here](#) for a graphic and application.

LET'S BE FRIENDS!

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CUSTOMER SERVICE

Hours of Operation
Monday-Friday, 8 a.m. - 5 p.m.

Phone Number
(800) 811-4793

TTY/TDD / Language Assistance
(800) 811-4793

Email
CustomerService@AlliantPlans.com

Fax
(866) 634-8917

PREVENTATIVE BENEFITS: COLONOSCOPIES, WHAT IS COVERED?

Routine Screening

Alliant considers any of the following colorectal screening tests medically necessary preventative services for members beginning at age 50:

- Sigmoidoscopy (considered medically necessary every 5 years)
- Double contrast barium enema (DCBE) (considered medically necessary every 5 years)
- Colonoscopy (considered medically necessary every 10 years)
- Guaiac-based fecal occult blood testing (FOBT) (considered medically necessary annually)

Routine screenings are covered at 100% when performed by an in-network provider.

High Risk Screening

Alliant considers colorectal cancer screening with sigmoidoscopy, DCBE, or colonoscopy a Medically Necessary preventive service as frequently as every two-years and FOBT annually for members 18 years or older with any of the following risk factors:

- Personal or family history of colorectal cancer
- Personal or family history of colonic polyps
- Diagnosis of inflammatory bowel disease (including ulcerative colitis or Crohn's disease)
- Genetic susceptibility to malignant neoplasm

High Risk Screenings are covered at 100% when performed by an in-network provider.

Diagnostic Testing

Alliant considers diagnostic testing with sigmoidoscopy, DCBE, colonoscopy and/or FOBT as medically necessary for evaluation of members with signs or symptoms of colorectal cancer or other gastrointestinal diseases.

Diagnostic testing (routine/high risk diagnosis not present on the claim) will be considered under the outpatient surgery benefit and is subject to deductible and co-insurance.

PEDIATRIC TRANSPLANT CHANGE

Effective April 1, 2017, Alliant Health Plans will provide a specialized selection of transplant facilities available to our pediatric members. The selected facilities have been designated based on quality health outcomes using mortality, morbidity and transplant wait times. Please see the list below.

The facilities are:

Children's Healthcare of Atlanta	Atlanta, GA	All transplants
Pittsburgh Children's Hospital	Pittsburgh, PA	All transplants
Cincinnati Children's Hospital	Cincinnati, OH	Heart and Marrow only

For transplants performed more than 200 miles from the member's home, Alliant may provide benefits for travel and accommodations. For questions, please contact Alliant Customer Service at 800-811-4793.

HealthOne Alliance maintains an effective compliance program that is designed to detect and prevent improper and illegal activities and that supports efficient and proper operations. Should you have concerns, questions or simply wish to report an incident, please contact our Compliance Officer, Sabrina LeBeau:
Toll Free: (888) 533-6507 ext 125 || Direct: (706) 237-8802 || Email: Compliance@AlliantPlans.com

COMPLIANCE HOTLINE



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