



ON THE Move

JULY 2017



IMPORTANT REMINDERS

- Visit the [Quick Connect Library](#) to view past informational flyers.
- For groups with 19 or fewer employees, when terminating a member who wishes to receive State Continuation, please make a note on the Group Administration Form/ Termination request indicating that paperwork is to be sent to the member. Information is only sent if requested.
- To ensure the highest level of security, you will be asked to change your password the next time you log onto the Broker Portal. The complexity requirements for a password have also increased. We appreciate your diligence in protecting member information.
- We now refer to EFT as Auto Pay. As such, the email address is now AutoPay@AlliantPlans.com.
- Broker of Record changes are not retroactive. Changes become effective on the first of the month following submission. Click [here](#) for more information.
- Commission statements are delivered electronically. The only exception are those receiving paper checks. Those are mailed with their statements.

CUSTOMER SERVICE

Hours of Operation

Monday-Friday, 8 a.m. - 5 p.m.

Phone Number

(800) 811-4793

TTY/TDD / Language Assistance

(800) 811-4793

Email

CustomerService@AlliantPlans.com

Fax

(866) 634-8917

COPAY ASSISTANCE PROGRAM FOR SPECIALTY MEDICATIONS

Alliant Health Plans (AHP) is pleased to announce we have retained IPC/EvergreenRx to implement a copay assistance program for specialty medications. This furthers our efforts to provide cost-effective prescription drug programs.

Who is IPC/EvergreenRx?

IPC/EvergreenRx is a Prescription Benefit Consulting group that facilitates the provision of copay assistance from drug manufacturers to participants who require certain specialty medications. The copay assistance is used to reduce the out-of-pocket expenses that participants incur for eligible drugs.

How will IPC/EvergreenRx save money for you and AHP?

Currently, the coinsurance rate will be a percentage of the total cost for specialty medications. However, your overall payment is capped by the plan maximum out of pocket copay in accordance with the plan design. AHP covers the remaining cost of the medication.

This means you and AHP will save money. AHP saves because it will be covering a smaller percentage of the cost of specialty medications that are included in the program. Because you will be receiving copay assistance that covers all or a portion of your out-of-pocket costs, you may pay less as well. Overall cost savings for prescription drugs offers stable benefits moving forward.

What can I expect from IPC/EvergreenRx?

Welcome [letters](#) from IPC/EvergreenRx that provide specific information about the program as it pertains to your medication are mailed to each eligible member. After receipt of the initial mailing, Members receive a phone call from IPC/EvergreenRx. The purpose of the call is assist the member in enrolling in copay assistance programs and assist with billing or medication questions. IPC/EvergreenRx has partnered with AHP's prescription benefits manager and has access to prior authorizations for medications where copay assistance is available. This allows IPC/EvergreenRx to monitor claims to ensure that members with new prescriptions of these specific medications may be enrolled promptly into the copay assistance programs where applicable. This prompt reaction to live claims helps prevent members from missing out on any saving opportunities.

What else do I need to know?

As a participant in the program, member's are responsible for reporting monies paid out-of-pocket to IPC/EvergreenRx. This ensures dollars are accumulated towards the annual spend. Without this valuable program, these dollars are not captured at the pharmacy and reported to the Plan. Please forward all paid receipts to the following at your convenience:

IPC/EvergreenRx

Attn: Copay Assistance Coordinator

1061 Peruque Crossing

O'Fallon, MO 63366

Email: receipts@ipc-inc.com

Fax: 636-639-8021

HealthOne Alliance maintains an effective compliance program that is designed to detect and prevent improper and illegal activities and that supports efficient and proper operations. Should you have concerns, questions or simply wish to report an incident, please contact our Compliance Officer, Sabrina LeBeau: Toll Free: (888) 533-6507 ext 125 || Direct: (706) 237-8802 || Email: Compliance@AlliantPlans.com

COMPLIANCE HOTLINE



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