



# ON THE Move

JANUARY 2018

## IMPORTANT REMINDERS

- Visit the [Quick Connect Library](#) to view past flyers.
- An updated instruction guide for the Alliant ID card mobile app is available [online](#).
- The [Auto Pay Form](#) is found on AlliantPlans.com. Members can email their completed Auto Pay form to [AutoPay@AlliantPlans.com](mailto:AutoPay@AlliantPlans.com).
- Effective January 1, 2018, Digital Breast Tomosynthesis (DBT or 3D mammography) is a covered benefit.
- Effective January 1, 2018, we transitioned to Magellan Rx for the management of pharmacy benefits. All members will access the Alliant Precision Formulary. The formulary is available for download or searching at the homepage of AlliantPlans.com. You may learn more about MagellanRx Management by calling (800) 424-1799 or visiting [MagellanRx.com](http://MagellanRx.com).

**MagellanRx**  
MANAGEMENT<sup>SM</sup>

## LET'S BE FRIENDS!

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## CUSTOMER SERVICE

Hours of Operation  
Monday-Friday, 9 am - 5 pm  
Phone Number  
(800) 811-4793  
TTY/TDD / Language Assistance  
(800) 811-4793  
Email  
[CustomerService@AlliantPlans.com](mailto:CustomerService@AlliantPlans.com)  
Fax  
(866) 634-8917

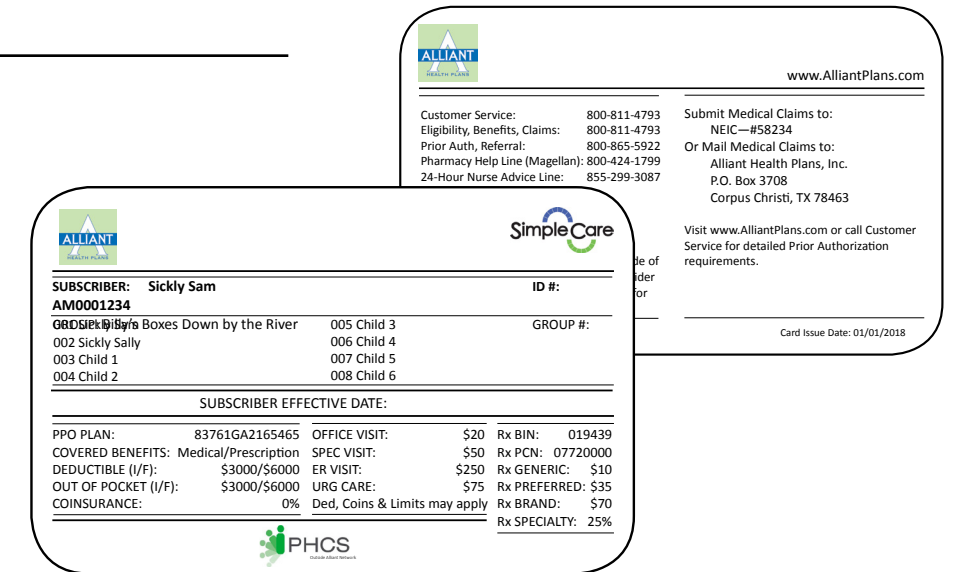


## DEADLINE EXTENSION FOR EFFECTUATING PAYMENT ON IFP PLANS

The payment deadline for the first month's payment on a 2018 IFP plan is extended until January 31. This applies to all IFP plans with a 1/1/18 effective date.

## ID CARDS – SOLOCARE

ID cards were mailed out on 12/15 for those who enrolled and paid their first month's premium. As members pay their first premium payment, ID cards will be sent.



## BROKER PORTAL ENHANCEMENT

You may upload the following items through the Broker Portal:

- Group Contracts
- Employer Applications
- Employee Applications for new groups

Any additional documentation, such as Tax & Wage forms may be emailed to your Broker/Client Relations Representative.

## 2018 NETWORK CHANGES

Alliant Health Plans works diligently to ensure the *Find A Provider* feature on AlliantPlans.com is up to date, providing our members quick and easy access to current information. Our goal is to provide members with a broad choice of qualified providers to meet their various health care needs. However, there are times when a provider may leave our network. As of 1/1/2018, Children's Healthcare of Atlanta, its facilities and employed providers will NOT be in-network for Alliant Health Plans.

Your plan may currently have access to the PHCS wrap network. If your plan choice for 2018 includes PHCS, and these providers continue their participation through the PHCS network, you may be able to continue to receive in-network care.

For assistance finding an in-network provider, please visit the *Find A Provider* feature on AlliantPlans.com or call Customer Service at (800) 811-4793.

Please note, Alliant reached an agreement with Adventist Health System (Gordon Hospital, Murray Medical Center, Gordon Physicians Group, Gordon EMS, Gordon Home Care) and Emory Healthcare to remain in-network for 2018. Members will not experience any disruption in care.

HealthOne Alliance maintains an effective compliance program that is designed to detect and prevent improper and illegal activities and that supports efficient and proper operations. Should you have concerns, questions or simply wish to report an incident, please contact our Compliance Officer, Sabrina LeBeau:  
Toll Free: (888) 533-6507 ext 125 || Direct: (706) 237-8802 || Email: [Compliance@AlliantPlans.com](mailto:Compliance@AlliantPlans.com)

COMPLIANCE HOTLINE



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