



# ON THE **Move**



JANUARY 2017

## IMPORTANT REMINDERS

- When requesting edits in the Broker Portal, be careful to add your notes in the proper fields. Click [here](#) for a tutorial.
- Visit the [Quick Connect Library](#) to view informational flyers.
- Alliant does not need a new EFT form if a renewing member is currently on draft and none of their payment information has changed.
- For information on Third Party Premium Payments and Exceptions, click [here](#).

## CUSTOMER SERVICE

**Hours of Operation**  
Monday-Friday, 8 a.m.- 5 p.m.

**Phone Number**  
(800) 811-4793

**TTY/TDD/ Language Assistance**  
(800) 811-4793

**Email**  
[CustomerService@AlliantPlans.com](mailto:CustomerService@AlliantPlans.com)

**Fax**  
(866) 634-8917

*Open Enrollment*  
**IS ENDING**

Get your enrollments in!  
and make sure your new enrollees pay

HealthOne Alliance maintains an effective compliance program that is designed to detect and prevent improper and illegal activities

**COMPLIANCE HOTLINE**



and that supports efficient and proper operations. Should you have concerns, questions or simply wish to report an incident, please contact our Compliance Officer, Sabrina LeBeau:

Toll Free: (888) 533-6507 ext 125 || Direct: (706) 237-8802 || Email: [Compliance@AlliantPlans.com](mailto:Compliance@AlliantPlans.com)

[Notice of Non-discrimination](#)

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