



ON THE Move

APRIL 2017

IMPORTANT REMINDERS

- Visit the [Quick Connect Library](#) to view informational flyers. Included you will find information on [Commissions](#).
- Visit [AlliantPlans.com](#) for NEW [Find-A-Provider](#) features.
- Member ID cards can be ordered through your [Broker Sales Portal](#).
- SEP applications must be submitted through the Broker Sales Portal. You may send SEP documentation to your Broker/ Client Representative to process the application.
- Questions pertaining to a client's invoice should be sent to billing@alliantplans.com.
- 1095B's were mailed on 1/25/17. If your client needs a copy, you may request in the broker sales portal. However, you cannot view or print a copy. Copies must be mailed to the members.

EVENTS COMING UP

- **For Her Event**
April 20 | 5:30 p.m. - 8:30 p.m.
Dalton Convention Center
- **Business Expo**
May 3 | 10 a.m. - 2 p.m.
Dalton Convention Center

CUSTOMER SERVICE

Hours of Operation
Monday-Friday, 8 a.m. - 5 p.m.

Phone Number
(800) 811-4793

TTY/TDD / Language Assistance
(800) 811-4793

Email
CustomerService@AlliantPlans.com

Fax
(866) 634-8917



PREVENTIVE CARE

What is Preventive Care?

Preventive care focuses on evaluating current health status when a patient is symptom free, allowing early diagnosis and treatment and avoiding more serious health problems. Through a preventive exam and routine health screening, the doctor can determine current health status and detect early warning signs of more severe issues. Preventive care services may include immunizations, physical exams, lab work and x-rays. During a preventive visit, the doctor will determine what tests or health screenings are right for each patient based on many factors such as age, gender, overall health status, personal health history and current health condition.

What isn't Preventive Care?

Medical Treatment for specific health conditions, on-going care, labs or other tests necessary to manage or treat a medical issue or health condition are considered diagnostic care or treatment, not preventive care.

Each month, additional information will be provided on preventative health benefits.



Click [here](#) for an application.



Angie Fussel and Cindy Nesbitt attended the White County Healthfair.

LET'S BE FRIENDS!

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HealthOne Alliance maintains an effective compliance program that is designed to detect and prevent improper and illegal activities and that supports efficient and proper operations. Should you have concerns, questions or simply wish to report an incident, please contact our Compliance Officer, Sabrina LeBeau:
Toll Free: (888) 533-6507 ext 125 || Direct: (706) 237-8802 || Email: Compliance@AlliantPlans.com

COMPLIANCE HOTLINE



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