



## MEMBER COMMUNITY RESOURCES

---

**This is a list of resources for members that may have exhausted certain benefits. Please reach out directly to the listed resource to ask for assistance.**

United Way of Northwest  
Georgia PO BOX 566  
Dalton, GA 30722-0566  
Phone: (706) 226-4357  
Fax: (706) 226-1029

United Way of Gordon  
County PO BOX 486  
Calhoun, GA 30703-0486  
Phone: (706) 602-5548  
Fax: (706) 602-5547

United Way of Northeast  
Georgia 1 Huntington Road,  
Suite 805  
Athens, GA 30606  
Phone: (706) 543-5254  
Fax: (706) 369-8852

Habersham County United Way,  
Inc. PO BOX 572  
Cornelia, GA 30531-0572  
Phone: (706) 778-0620  
Fax: (706) 776-1470

United Way of Bartow County,  
Inc. PO BOX 1264  
Cartersville, GA 30120-1264  
Phone: (770) 386-1677  
Fax: (678) 721-5142

United Way of Forsyth County,  
Inc. PO BOX 1350  
Cumming, GA 30028-1350  
Phone: (770) 781-4110  
Fax: (770) 781-4558

United Way of Hall County,  
Inc. PO BOX 2656  
Gainesville, GA 30503-2656  
Phone: (770) 536-1121  
Fax: (770) 287-0262

United Way of Rome & Floyd County,  
Inc. PO BOX 674  
Rome, GA 30162  
Phone: (706) 291-9336  
Fax: (706) 291-8824

United Way of White  
County PO BOX 1288  
Cleveland, GA 30528-0024  
Phone: (706) 348-7067

**Local county Public Health Departments (Not all locations are listed. Contact your local health department for information.)**

MedBank at Whitfield County Public Health Department

Whitfield County Public Health  
Department 800 Professional Blvd  
Dalton, GA 30720  
Phone: (706) 279-6900

Gordon County Public Health  
Department 310 N River St  
Calhoun, GA 30701  
Phone: (706) 624-1440

MedBank at Murray County Health Department

Murray County Public Health  
Department 709 Old Dalton Ellijay Rd  
Chatsworth, GA 30705  
Phone: (706) 695-4585

Hall County Public Health  
Department 1290 Athens Street  
Gainesville, Georgia 30507  
Phone: (706) 770-531-5600

Floyd County Public Health  
Department 16 E 12th St SE  
Rome, GA 30161  
Phone: (706) 295-6123

Dade County Public Health  
Department 71 Case Ave #H100  
Trenton, GA 30752  
Phone: (706) 657-6181

Walker County Public Health  
Department 603 E. Villanow St.  
LaFayette, GA 30728  
Phone: (706) 638-5577

Catoosa County Public Health  
Department 145 Catoosa Cir  
Ringgold, GA 30736  
Phone: (706) 406-2000

Bartow County Public Health  
Department 100 Zena Dr.  
Cartersville, GA 30121  
Phone: (770) 382-1920

Polk County Public Health  
Department 125 E. Ware St.  
Cedartown, GA 30125  
Phone: (770) 749-2270

Haralson County Public Health  
Department 133 Buchanan Bypass  
Buchanan, GA 30113  
Phone: (770) 646-5541

Cherokee County Public Health Department  
1219 Univeter Rd.  
Canton, GA 30115  
Phone: (770) 345-7371

7545 Main St. #100  
Woodstock, GA 30118  
Phone: (770) 928-0133

Pickens County Public Health  
Department 60 Health Way  
Jasper, GA 30143  
Phone: (706) 253-2821

Gilmer County Public Health  
Department 28 Southside Church St.  
Ellijay, GA 30540  
Phone: (706) 635-4363

Fannin County Public Health  
Department 95 Ouida St.  
Blue Ridge, GA 30513  
Phone: (866) 942-9675

Union County Public Health  
Department 67 Chase Drive  
Blairsville, GA 30512  
Phone: (706) 745-6292

Lumpkin County Public Health  
Department 60 Mechanicsville Rd.  
Dahlonega, GA 30533  
Phone: (706) 867-2727

Dawson County Public Health  
Department 54 Hwy 53  
Dawsonville, GA 30534  
Phone: (706) 265-2611

Forsyth County Public Health  
Department 428 Canton Rd.  
Cumming, GA 30040  
Phone: (770) 781-6900

Barrow County Public Health  
Department 15 Porter St.  
Winder, GA 30680  
Phone: (770) 307-3011

Jackson County Public Health  
Department 623 S. Elm St.  
Commerce, GA 30529  
Phones: (706) 335-3895

Banks County Public Health  
Department 667 Thompson St.  
Homer, GA 30547  
Phone: (706) 677-2296

Towns County Public Health  
Department 1104 Jack Dayton Cir  
Young Harris, GA 30582  
Phone: (706) 896-2265

Rabun County Public Health  
Department 184 S. Main St.  
Clayton, GA 30525  
Phone: (706) 212-0289

Habersham County Public Health  
Department 185 Scoggins Dr.  
Demorest, GA 30535

Phone: (706) 778-7156

Stephens County Public Health  
Department 64 N. Blvd  
Toccoa, GA 30577  
Phone: (706) 282-4507

Franklin County Public Health  
Department 6955 GA-145  
Carnesville, GA 30521  
Phone: (706) 384-5575

Hart County Public Health  
Department 64 Reynolds St.  
Hartwell, GA 30643  
Phones: (706) 376-5117

White County Public Health Department  
1331 Helen Hwy  
Cleveland, GA 30528  
Phone: (706) 865-2191

LIVESTRONG.org  
Hill-Burton Free and Reduced-Cost Health Care  
<https://www.hrsa.gov/gethealthcare/affordable/hillburton/> Facility or Provider financial assistance programs.  
Religious institutions.

#### Free Clinic\*

The DEO Clinic inside the Mack Gaston Community Center is a community solution to address the health care needs of the under-served members of our community. -currently has sixty plus medical and non-medical volunteers and four part-time staff members.

218 N. Fredrick St  
Dalton, GA 30720  
Phone: (706) 581-2009  
Fax: (706) 529-5055

#### Support Groups

Alcoholics Anonymous – Help with achieving sobriety – aa.org

Narcotics Anonymous – Help with problems related to drugs – na.org

- **Al-Anon/Alateen** – For friends and family of alcoholics: <https://al-anon.org/>\*\*
- **Cocaine Anonymous (CA)** – For people with cocaine addiction <https://ca.org/>\*\*
- **Crystal Meth Anonymous (CMA)** – For people with methamphetamine addiction <https://www.crystalmeth.org/>\*\*
- **Heroin Anonymous (HA)** – For people with heroin addiction <https://heroinanonymous.org/>\*\*
- **Marijuana Anonymous (MA)** – For people with marijuana addiction <https://marijuana-anonymous.org/>\*\*

- **Pills Anonymous (PA)** – For people with prescription pill addiction <https://www.pillsanonymous.org/>\*\*
- **Gamblers Anonymous (GA)** – For people with gambling addiction <http://www.gamblersanonymous.org/ga/>\*\*
- **Emotions Anonymous (EA)** – For people with mental and emotional illness <https://emotionsanonymous.org/>\*\*
- **Overeaters Anonymous (OA)** – For people with food addiction <https://oa.org/>\*\*
- **Sex and Love Anonymous (SLAA)** – For people with sex addiction <https://slaafws.org/>\*\*
- **Workaholics Anonymous (WA)** – For people with work addiction <https://workaholics-anonymous.org/>\*\*
- **Celebrate Recovery** – Faith based <https://www.celebraterecovery.com/>\*\*
- **Refuge Recovery** – Faith based <https://www.refugerecovery.org/>\*\*
- **Wellbriety** – Native American <https://wellbriety.com/>\*\*
- **SMART** – Self-empowered recovery <https://www.smartrecovery.org/>\*\*

## Crisis Resources

### Georgia Crisis & Access Line (GCAL)\*\*\*

For access to services and immediate crisis help, call the [Georgia Crisis & Access Line](#) (GCAL) at **1-800-715-4225**, available 24/7.

## C

RESOURCE****	DESCRIPTION	PHONE
<b>911</b>	***Ask for a Crisis Intervention Trained Officer***	Dial 9-1-1
<a href="#">Georgia Crisis and Access Line</a>	A free 24/7 helpline providing mental health crisis assistance and access to mental health resources in Georgia.	(800) 715-4225
<a href="#">24/7 Crisis Text Line</a>	Connect with a live, trained Crisis Counselor	text <b>HOME</b> to 741-741
<a href="#">National Suicide Prevention Lifeline</a>	No matter what problems you're dealing with, whether or not you're thinking about suicide, if you need someone to lean on for emotional support, call the Lifeline.	English: (800) 273-TALK (8255)
		Español: (888) 628-9454
		TTY: (800) 799-4889
		<a href="#">Online Chat</a>
<b>VETERANS</b>		
<a href="#">Veterans Crisis Line</a>	For veterans and those concerned about one.	Phone (800) 273-8255 Press 1
		Text: 838255
		TTY: 1-800-799-4889
		<a href="#">Online Chat</a>
<b>YOUTH</b>		
<a href="#">Girls &amp; Boys Town National Hotline</a>	Immediate phone assistance for short-term crisis intervention and counseling for parent-child conflicts, marital and family issues, suicide, pregnancy, runaways, physical and sexual abuse.	(800) 448-3000
		Text VOICE to 20121



	Operators also provide referrals to local community resources.	
<a href="#">National Runaway Safeline</a>	Crisis line for youth thinking about running away, for youth already on the run and for adults worried about a runaway. 24/7 help available.	1-800-RUNAWAY (1-800-786-2929)  <a href="#">Online Chat</a>
<b>National Youth Crisis Hotline</b>		(800) 442-HOPE (4673)
<a href="#">Parent Hotline</a>		(800) 222-1222
<a href="#">Trevor Project Lifeline</a>	24/7 crisis intervention and suicide prevention services for lesbian, gay, bisexual, transgender, and questioning youth.	(866) 488-7386  Text START to 678-678  <a href="#">Chat Online</a>
<b>ABUSE/VIOLENCE</b>		
<a href="#">Childhelp National Child Abuse Hotline</a>	24/7 assistance in 170 languages to adults, children and youth with information and questions regarding child abuse. All calls are anonymous and confidential.	Text or Call 1-800-422-4453  <a href="#">Online Chat</a>
<a href="#">Georgia DFCS Central Child Abuse Intake</a>	Call 24/7 to report a case in need of immediate action. Call 911 first in emergency.	1-855-422-4453  <a href="#">Report Online</a>
<a href="#">Georgia Coalition Against Domestic Violence Hotline</a>	Find a Domestic Violence Shelter in Georgia	(800) 334-2836
<a href="#">Georgia Elder Abuse Hotline</a>	Reports are accepted by phone Monday through Friday 8 a.m. to 5 p.m. Online reporting 24/7.	(800) 252-8966  <a href="#">Online reporting</a>
<a href="#">National Domestic Violence Hotline</a>		English: (800) 799-7233 Español: (800) 942-6908 TTY: (800) 787-3224
<a href="#">National Sexual Assault Hotline</a>	Call the phone hotline to be connected to a local service provider, or chat online 24/7 with a trained support specialist who can provide emotional support and guide you to resources.	(800) 656-4673 <a href="#">English: Chat Online</a> <a href="#">Espanol: Chat en Español</a>
<b>SUBSTANCE ABUSE</b>		
<b>Poison Control Center</b>		(800) 222-1222
<b>Alcohol Hotline</b>		(800) 331-2900
<b>Al-Anon for Families of Alcoholics</b>		(800) 344-2666
<b>Alcohol Treatment Referral Hotline</b>		(800) 252-6465
<b>Alcohol &amp; Drug Abuse Hotline</b>		(800) 729-6686

National Institute on Drug Abuse Hotline		(800) 662-4357
<b>DISASTERS</b>		
<a href="#">National Disaster Distress Helpline</a>	National, US-based crisis counseling and support phone line for people experiencing emotional distress related to natural or human-caused disasters.	Call or text 1-800-985-5990

## References:

1. [https://www.volunteernwga.org/agency/detail/?agency\\_id=93262](https://www.volunteernwga.org/agency/detail/?agency_id=93262)
2. <https://oregontrailrecovery.com/blog/types-of-12-step-meetings/>
3. [https://dbhdd.georgia.gov/access-services#:~:text=Georgia%20Crisis%20%26%20Access%20Line%20\(GCAL\)%201%2D800%2D,for%20intensity%20of%20service%20response.](https://dbhdd.georgia.gov/access-services#:~:text=Georgia%20Crisis%20%26%20Access%20Line%20(GCAL)%201%2D800%2D,for%20intensity%20of%20service%20response.)
4. <https://namiga.org/resources/crisis-info-2/>

## Notice of Non-Discrimination

Alliant Health Plans complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Alliant Health Plans does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

### Alliant Health Plans:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
    - Provides free language services to people whose primary language is not English, such as:
      - Qualified interpreters
      - Information written in other languages

If you need these services, contact **Customer Service at (800) 811-4793**.

If you believe that Alliant Health Plans has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Sabrina LeBeau, Compliance Officer, 1503 N. Tibbs Rd. Dalton, GA 30720, Ph: (706) 237-8802 or (888) 533-6507 ext 125, Fax: (706) 229-6289, Email: [Compliance@AlliantPlans.com](mailto:Compliance@AlliantPlans.com). You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Sabrina LeBeau is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf> or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

## Language Assistance

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Alliant Health Plans, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al (800) 811-4793.

Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Alliant Health Plans, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi (800) 811-4793.

만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Alliant Health Plans 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는(800) 811-4793 로 전화하십시오.

如果您，或是您正在協助的對象，有關於[插入SBM項目的名稱Alliant Health Plans]方面的問題，您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員，請撥電話 [在此插入數字 (800) 811-4793]。

જો તમે અથવા તમે કોઇને મદદ કરી રહ્યા છો તો તેમને કોઇને [એસબીએમ કાર્યક્રમના નામ કો] વવશે પ્રશ્નો હોય તો તમને મદદ અને મહત્તી મેલિવા નો અવકાશ છે. તે ખર્ચ વવન તમ રી ભષમ ના પ્રત કરી શક ર છે. દલ વષરો વા ત કવર મ ટે ,આ [અહીં દ ખલ કરો નાબર] પર કોલ કરો(800) 811-4793.

Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Alliant Health Plans, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez (800) 811-4793.

እርስዎ፣ ወይም እርስዎ የሚያግዙት ግለሰብ፣ ስለ Alliant Health Plans ጥያቄ ካላችሁ፣ ያለ ምንም ክፍያ በቋንቋ ጎዳዎ እርዳታና ማረጃ የሚገኙት ሙሉ ስላችሁ። ከአስተርጓሚ ጋር ለመነጋገር፣ (800) 811-4793 ይደውሉ።

यदि आपके ,या आप द्वारा सहायता ककए जा रहे ककसी व्यक्तत के Alliant Health Plans के बारे में प्रश्न हैं ,तो आपके पास अपनी भाषा में मु फ्त में सहायता और सूचना प्राप्त करने का अदिकार है। ककसी दल्लु भाषण से बात करने के दिए, (800) 811-4793 पर कॉदो करें।

Si oumenm oswa yon moun w ap ede gen kesyon konsènan Alliant Health Plans, se dwa w pou resevwa asistans ak enfòmasyon nan lang ou pale a, san ou pa gen pou peye pou sa. Pou pale avèk yon entèprèt, rele nan (800) 811-4793.

Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Alliant Health Plans, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону (800) 811-4793.

فدليك الحق في الحصول على المساعدة والمعلومات الضرورية بلغتك من ، Alliant Health Plans إن كان لديك أو لدى شخص تساعد أسئلة بخصوص (800) 811-4793 دون اية تكلفة. للتحدث مع مترجم اتصل ب

Se você, ou alguém a quem você está ajudando, tem perguntas sobre o Alliant Health Plans, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para (800) 811-4793.

داشته باشيد حق اين را داريد كه كمك و اطالعات به زبان خود را ، Alliant Health Plans اگر شما، يا كسى كه شما به او كمك ميكنيد ، سوال در مورد به طور رايگان دريافت نماييد (800) 811-4793 تماس حاصل نماييد

Falls Sie oder jemand, dem Sie helfen, Fragen zum Alliant Health Plans haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer (800) 811-4793 an.

ご本人様、またはお客様の身の回りの方でも Alliant Health Plans についてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入力したりすることができます。料金はかかりません。通訳とお話される場合、(800) 811-4793までお電話ください。

## Non-Discrimination

Alliant Health Plans does not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation, or health status in the administration of the plan, including enrollment and benefit determinations.

## TTY/TDD

ATTENTION: If you speak another language, language assistance services, free of charge, are available to you. Call 1-(800) 811-4793 (TTY/TDD: 1-(800) 811-4793).