



Alliant ID Card Mobile App

Instruction Guide



ID Card Mobile App Instruction Guide

*Please have your Member ID# and Group ID# available for the initial setup of the app.
If you do not have this information, please contact Customer Service at (800) 811-4793.*

1. Print out these instructions.
2. Go to the **App Store** on your Apple iOS device or the **Google Play Store** on your Android device and type **Alliant Mobile ID Card** in the search box and download the app to your mobile device (Figure 1).

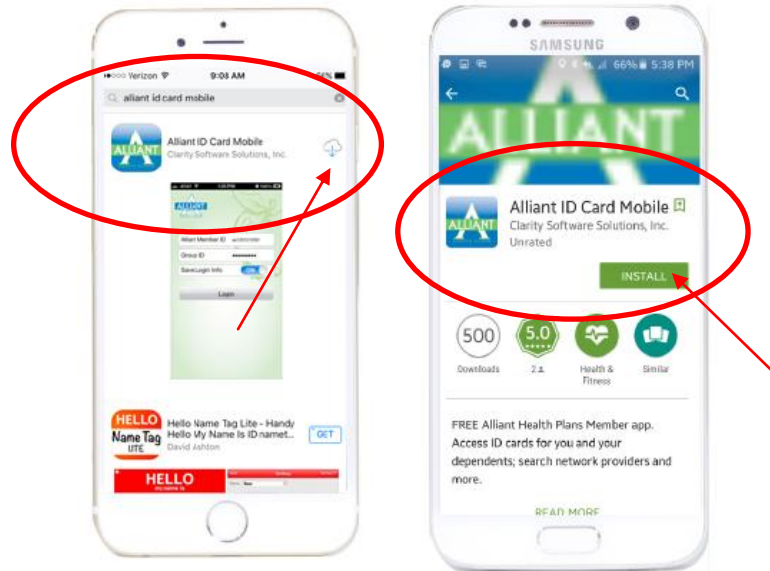


Figure 1

3. Once the app has successfully installed to your device, open the app and the login screen will appear as below (Figure 2).



Figure 2

4. Type in your full **Member ID#** in the first box exactly as it appears on your ID card. (Your member ID could be alphanumeric or numerical only and it includes the *Person Code*, the last three numbers on the line. Be sure to type in the full line of information.)

Next, type in your full **Group ID#** in the second box exactly as it appears on your ID card. *If you are unsure of this information, contact Customer Service at (800) 811-4793* (Figure 3).



Figure 3

5. If you would like to save your login information, slide or check the **Save Login Info** button to turn it on. Now, click **Login** (Figure 4).

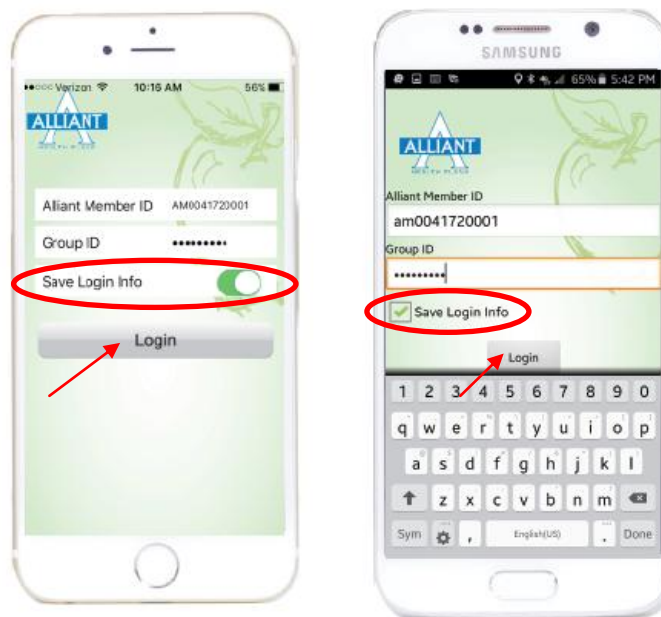


Figure 4

6. After a successful login, you will be taken to the main screen. Click **View Cards** to view your digital ID card(s) (Figure 5).

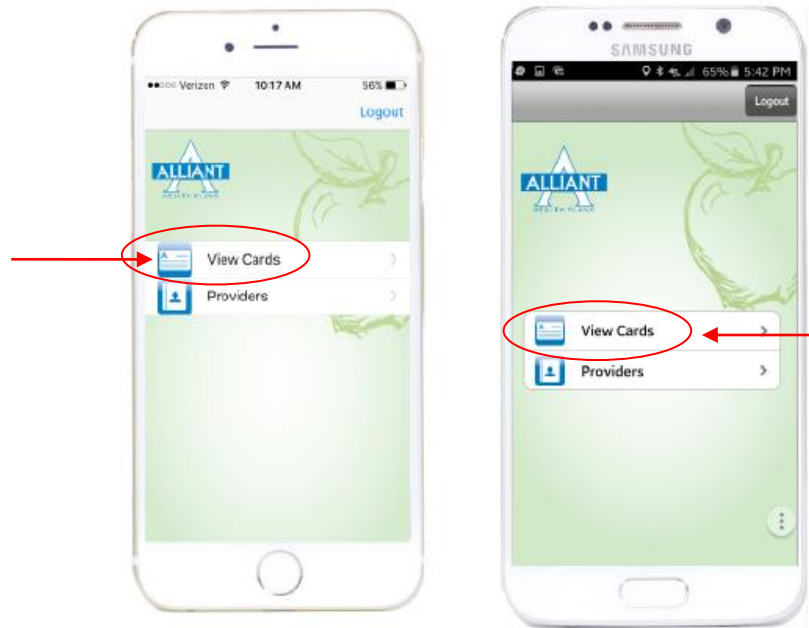


Figure 5

7. The **front of your ID card** will appear as below. Take note of important information including your **Member ID**, **Group Name/Number**, **Medical Deductible**, **Medical co-pay(s)** and **Rx co-pay(s)** (Figure 6).

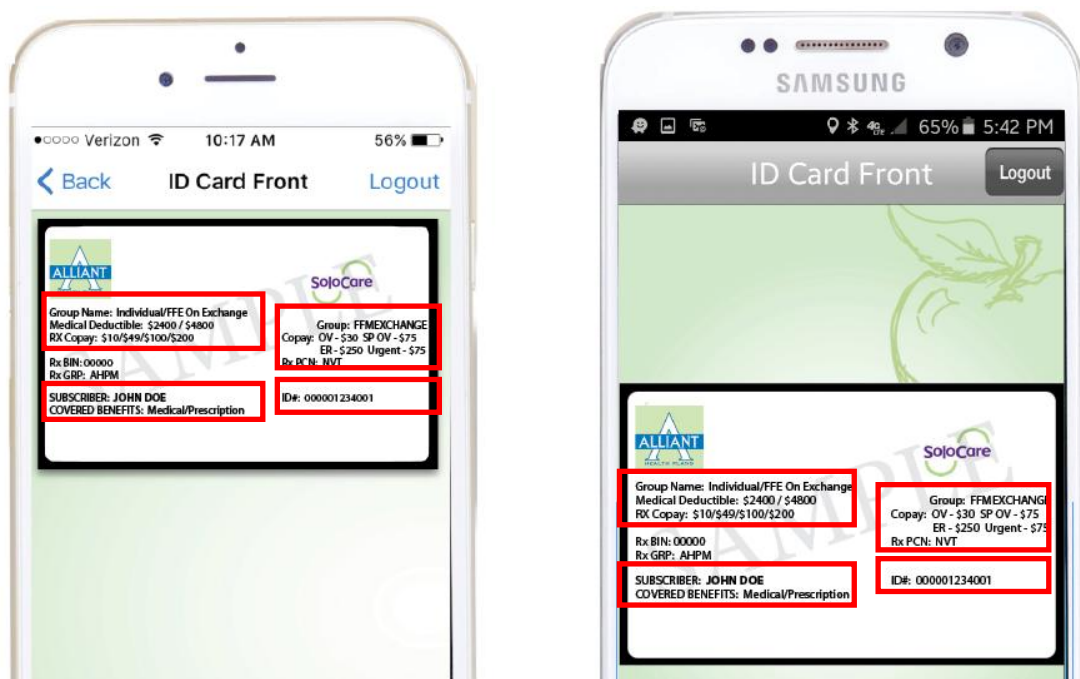


Figure 6

8. Swipe the screen to the left to view the **back of the ID card**. The back of the card includes important contact information such as **Customer Service; Pre-certification, Referral & Mental Health; Pharmacy Help Line; Claims Submission and more** (Figure 7).

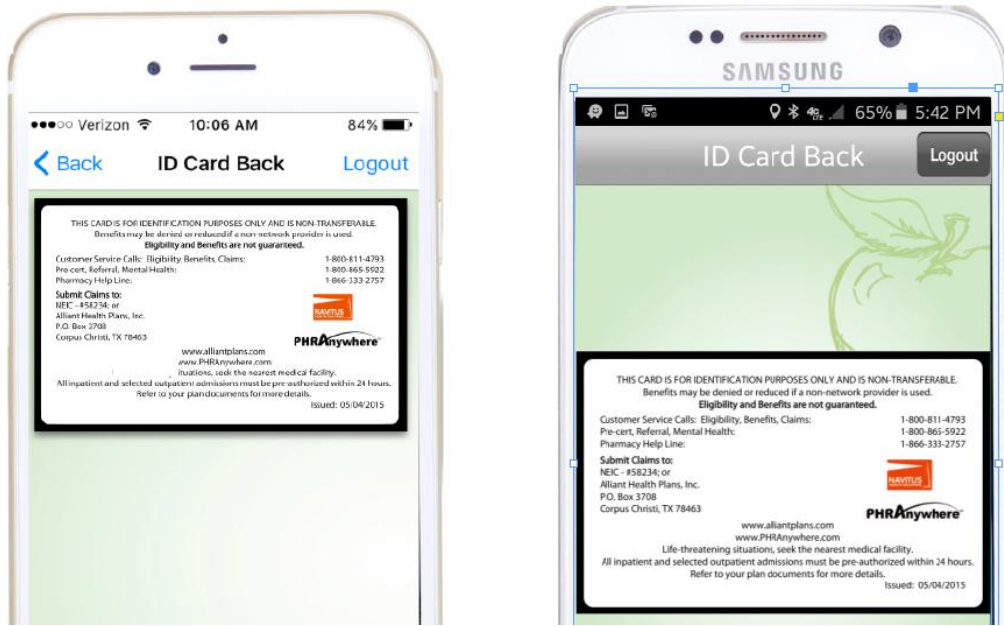


Figure 7

9. At the bottom of the device's screen, you will see three options for using or sharing your digital ID card: **Email; Fax; and Providers**. Select the option of your choice. In this example, we will choose the email option (Figure 8).

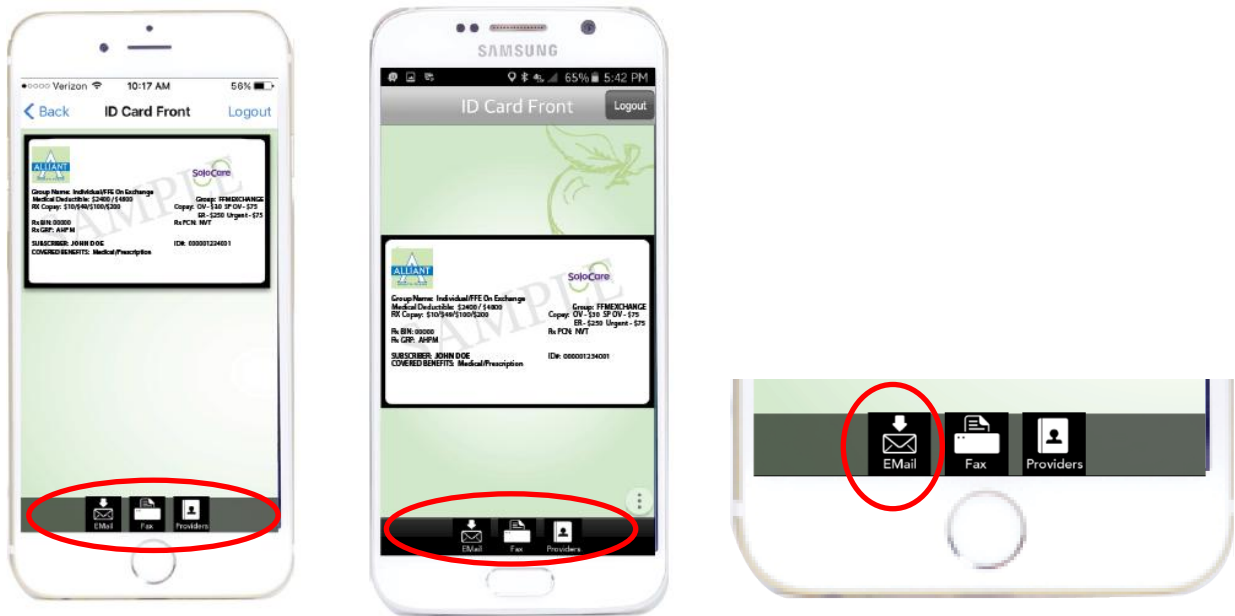


Figure 8

10. Tap the **Email** option to send a copy of your digital ID card to the email address of your choice. Type in the desired email address and click **Send** (Figure 9).



Figure 9

11. The success screen will pop up after your email has been sent. Now, click **OK** or select another send option of your choice (Figure 10).

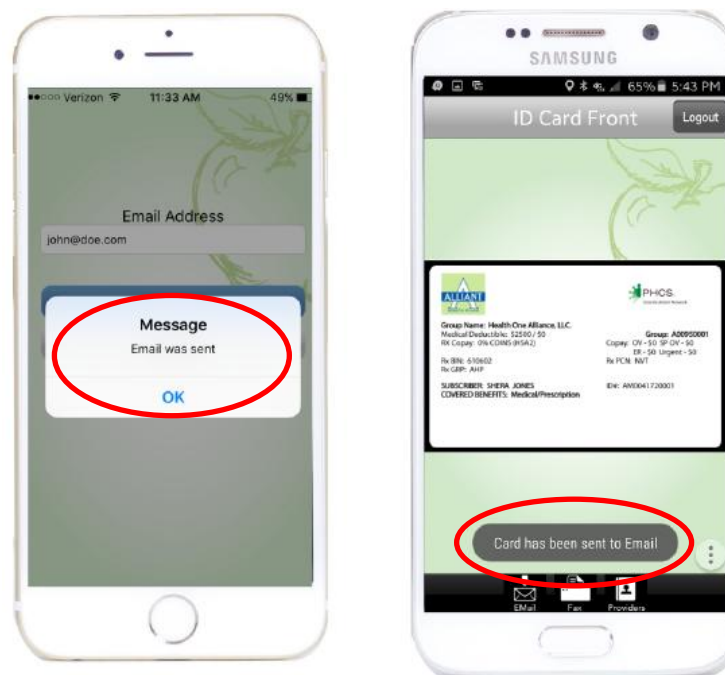


Figure 10

12. When you are finished sending your ID card(s) to the desired email address (es), tap the **Close** button (Figure 11).

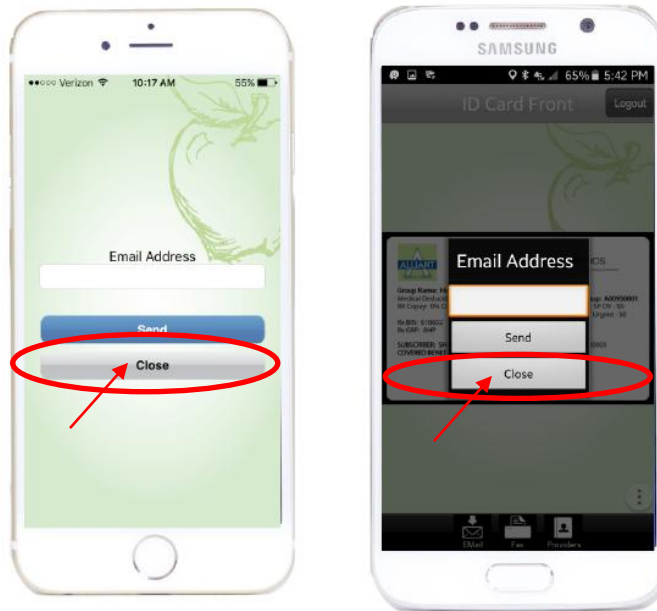


Figure 11

13. Now, tap the **Back** option on your device to navigate back to the main screen (Figure 12).



Figure 12

14. From the main screen: To find a provider, click on the **Providers** button and you will be directed to our online Provider Directory. Follow the prompts on the screen to search Providers (Figure 13).

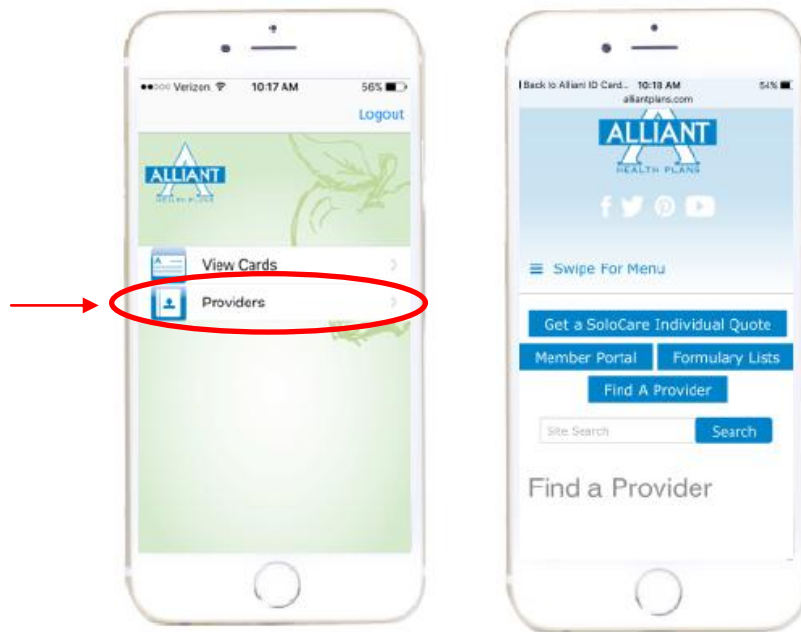


Figure 13

Language Assistance

Si usted, o alguien a quien usted está ayudando, tiene preguntas acerca de Alliant Health Plans, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al (800) 811-4793.

Nếu quý vị, hay người mà quý vị đang giúp đỡ, có câu hỏi về Alliant Health Plans, quý vị sẽ có quyền được giúp và có thêm thông tin bằng ngôn ngữ của mình miễn phí. Để nói chuyện với một thông dịch viên, xin gọi (800) 811-4793.

만약 귀하 또는 귀하가 돕고 있는 어떤 사람이 Alliant Health Plans 에 관해서 질문이 있다면 귀하는 그러한 도움과 정보를 귀하의 언어로 비용 부담없이 얻을 수 있는 권리가 있습니다. 그렇게 통역사와 얘기하기 위해서는 (800) 811-4793 로 전화하십시오.

如果您，或是您正在協助的對象，有關於[插入SBM項目的名稱Alliant Health Plans]方面的問題，您有權利免費以您的母語得到幫助和訊息。洽詢一位翻譯員，請撥電話 [在此插入數字 (800) 811-4793]。

જો તમે અથવા તમે કોઇને મદદ કરી રહ્યાં છો તેમ જ કોઇને [એસબીએમ કાર્યક્રમનાં નામ મૂકો] વિશે પ્રશ્નો હોય તો તમને મદદ અને મહત્તી મેળવિ ની અવિકર છે. તે ખર્ચ વિન તમ રી ભષમ ાં પ્ર સ કરી શક ર છે. દલ વષરો િ ત કરિ મ ટે,આ [અહીં દ ખલ કરો નાંબર] પર કોલ કરો(800) 811-4793.

Si vous, ou quelqu'un que vous êtes en train d'aider, a des questions à propos de Alliant Health Plans, vous avez le droit d'obtenir de l'aide et l'information dans votre langue à aucun coût. Pour parler à un interprète, appelez (800) 811-4793.

እርስዎ፣ ወይም እርስዎ የሚያግዙት ግለሰብ፣ ስለ Alliant Health Plans ጥያቄ ካላችሁ፣ ያለ ምንም ክፍያ በቋንቋ ጥያቄ እርዳታና መረጃ የማግኘት መብት አላችሁ። ከአስተርጓሚ ጋር ለመነጋገር፣ (800) 811-4793 ይደውሉ።

यदि आपके ,या आप द्वारा सहायता कए जा रहे ककसी व्यक्ति के Alliant Health Plans के बारे में प्रश्न हैं ,तो आपके पास अपनी भाषा में मुफ्त में सहायता और सूचना प्राप्त करने का अधिकार है। ककसी भिषण से बात करने के लिए, (800) 811-4793 पर कॉल करें।

Si oumenm oswa yon moun w ap ede gen kesyon konsènan Alliant Health Plans, se dwa w pou resevwa asistans ak enfòmasyon nan lang ou pale a, san ou pa gen pou peye pou sa. Pou pale avèk yon entèprèt, rele nan (800) 811-4793.

Если у вас или лица, которому вы помогаете, имеются вопросы по поводу Alliant Health Plans, то вы имеете право на бесплатное получение помощи и информации на вашем языке. Для разговора с переводчиком позвоните по телефону (800) 811-4793.

إدعاسملا ىلع لوصحلا يف قحلا كيدلف ، Alliant Health Plans صوصخب ةئسأ مدعاست صخش ىدل وأ كيدل ناك نإ دعاسملا ب لصتا مجرتم عم شحتلل . ةفلكت ةي نود نم كتغلب ةي رورضلا تامولعمل او (800) 811-4793

Se você, ou alguém a quem você está ajudando, tem perguntas sobre o Alliant Health Plans, você tem o direito de obter ajuda e informação em seu idioma e sem custos. Para falar com um intérprete, ligue para (800) 811-4793.

کەمەک هە دیوادیار نی قح دیشاب هتشاراد ، Alliant Health Plans دروم رد لاوس ، دینکیم کەمەک وا هەب امش هک ىسک اي ، امش رگا ديشابم ل لصاح سامت . (800) 811-4793 ديشابم تفايارد ناگي ار روط هب ار دوخ نابز هب تاعالطا و

Falls Sie oder jemand, dem Sie helfen, Fragen zum Alliant Health Plans haben, haben Sie das Recht, kostenlose Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie bitte die Nummer (800) 811-4793 an.

ご本人様、またはお客様の身の回りの方でも Alliant Health Plans についてご質問がございましたら、ご希望の言語でサポートを受けたり、情報を入手したりすることができます。料金はかかりません。通訳とお話される場合、(800) 811-4793までお電話ください。

Non-Discrimination

Alliant Health Plans does not discriminate on the basis of race, color, national origin, disability, age, sex, gender identity, sexual orientation, or health status in the administration of the plan, including enrollment and benefit determinations.

TTY/TDD

ATTENTION: If you speak Spanish, language assistance services, free of charge, are available to you. Call 1-(800) 811-4793 (TTY/TDD: 1-(800) 811-4793).